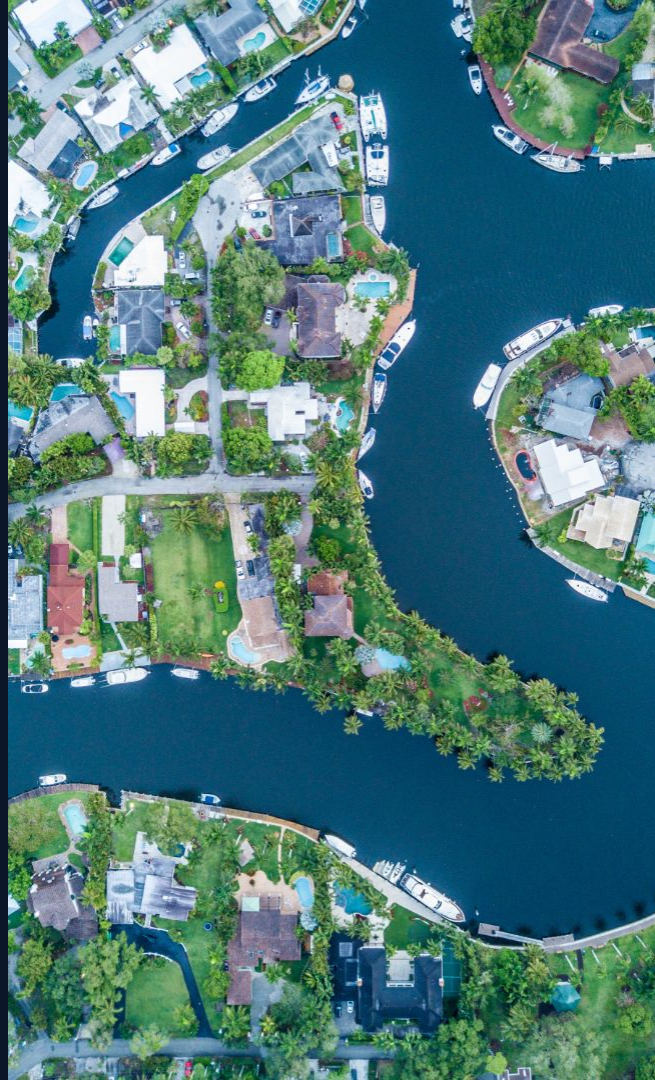


Strengthening Coastal Communities: Resilience and Preparedness Through Regional Partnerships

Jennifer Gilbert, CFM | Resilience Project Manager - New Hampshire Department of Environmental Services

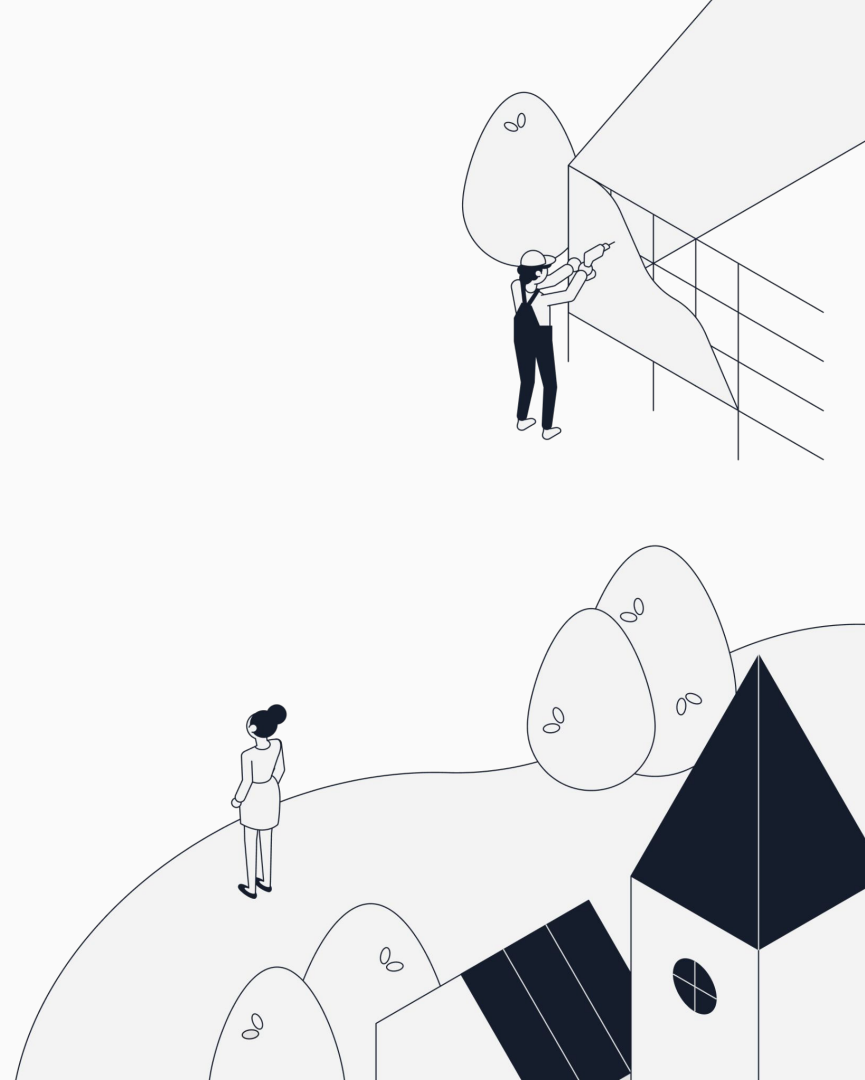
Yi Ling Chan, CFM | Strategic Partnership Manager - Forerunner

withforerunner.com



Housekeeping

- This presentation is being recorded.
- The recording will be shared via email after the webinar.
- If you have a question, please post it in the chat.
- At the end of the webinar, complete the attendance survey to receive your 1 ASFPM CEC and .10 ICC CEU. The certificates will be sent via email to you, ASFPM, and ICC next week.
- Please reach out after the webinar for additional questions.

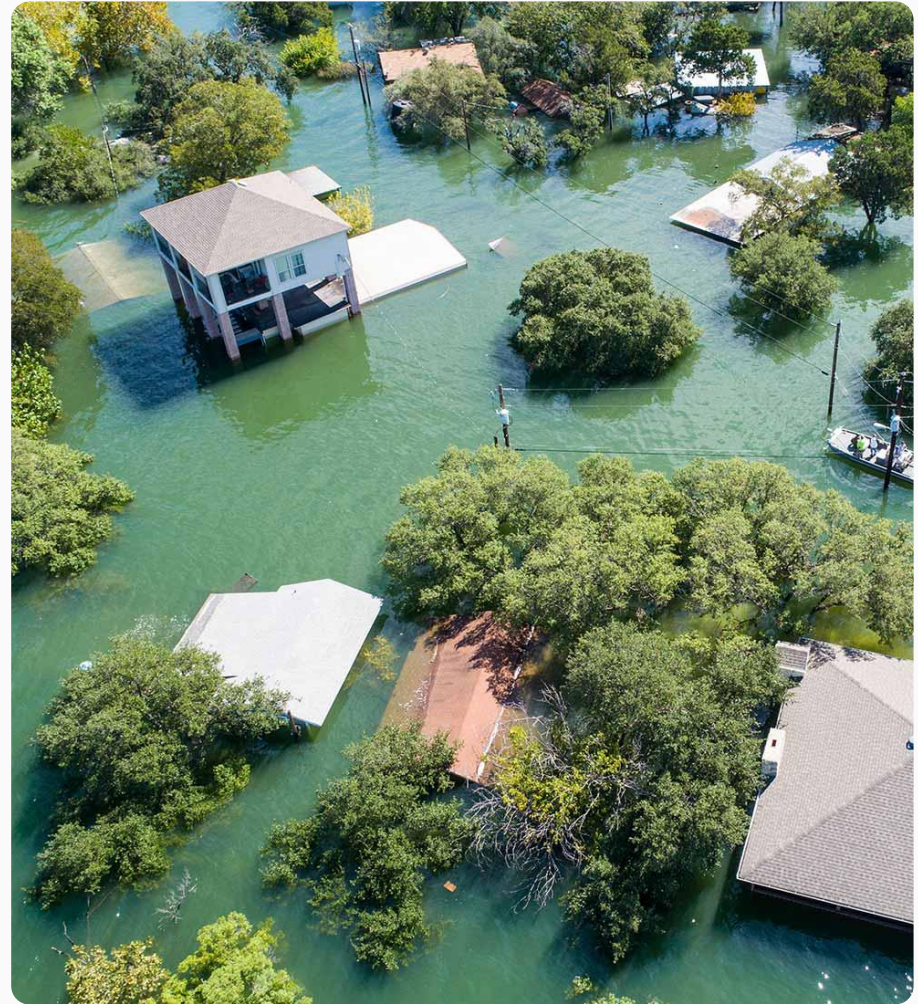


Poll

- 1 Introduction
- 2 Jennifer Gilbert
- 3 Q&A

Introduction

Floodplain management and hazard mitigation matter more than ever.



We work with
over 190 cities,
counties, and
states
throughout the
U.S.



FDEM
Florida



DWR
California



MEMA
Mississippi



Santa Barbara County
California



Hampton
New Hampshire



Maui County
Hawaii



Palm Beach County
Florida



Gila County
Arizona



Raleigh
North Carolina



Old Orchard Beach
Maine



Cedar Rapids
Iowa



Las Cruces
New Mexico



Peterborough
New Hampshire



Lincoln
Nebraska



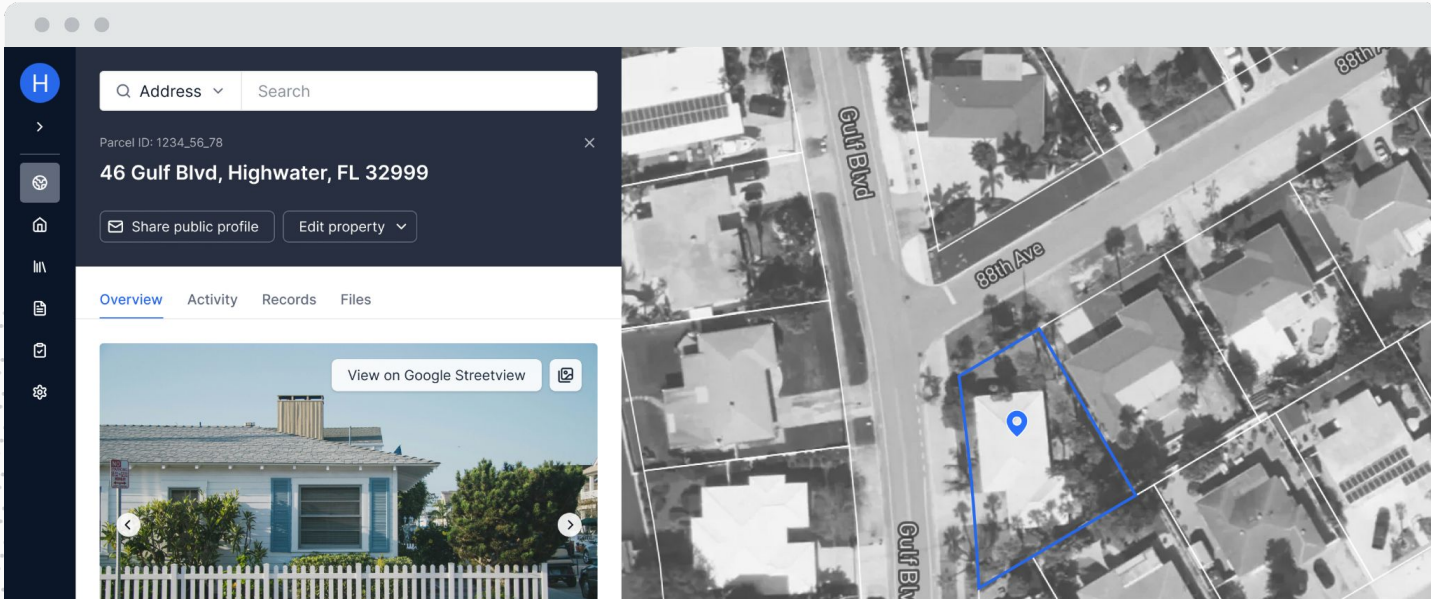
Wilmington
Delaware



Hoboken
New Jersey

Our solution

Forerunner empowers gov. agencies to do more.



OUR APPROACH

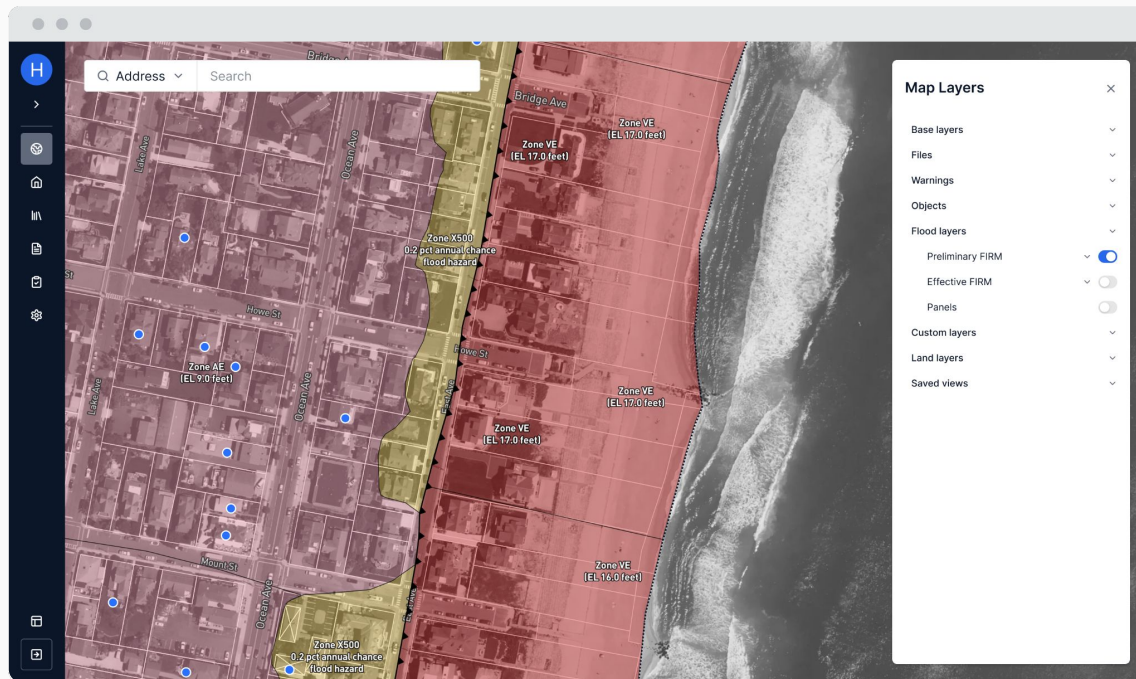
**Use AI to make your
day-to-day work
faster, easier, and
more accurate.**

OUR APPROACH

Keep humans in the loop.



Combine flood maps and data in one simple dashboard.



Geospatial dashboard delivers per-property insight.

- Parcel level information
- Property warnings
- FIRM information
- SI / SD tracking

The screenshot displays a web application interface for a geospatial dashboard. On the left is a dark sidebar with navigation icons. The main content area is divided into a header and a main panel. The header shows a search bar, a parcel ID (1234_56_78), and the address (46 Gulf Blvd, Highwater, FL 32999). Below the header, the main panel has tabs for Overview, Activity, Records, and Files. The Overview tab is active, showing a 'Warnings' section with a list of alerts: 'Lowest Floor does not conform to NFIP requirements', 'Property is a Repetitive Loss property', 'Flood Zone changes', 'Flood insurance requirement', and 'Base Flood Elevation changes'. Each warning has a status icon and a brief description. Below the warnings is a 'Flood info' section with a dropdown for 'Preliminary FIRM'. It contains a table with flood-related data.

| Flood info | |
|----------------------|------|
| Flood zone | AE |
| In Floodway | No |
| In CBRS | No |
| In OPA | No |
| Base Flood Elevation | 9.0' |

On the right side of the dashboard is an aerial map view showing the property location. A blue outline highlights the property parcel, and a blue location pin is placed on it. The map includes street names like 'Gulf Blvd', '88th Ave', and '87th Ave'. Map controls like zoom in/out and a location search are visible on the right edge of the map.

- 1 Introduction
- 2 Jennifer Gilbert**
- 3 Q&A



Jennifer Gilbert, CFM

Resilience Project Manager
New Hampshire Department of Environmental
Services

Strengthening Coastal Communities: Resilience and Preparedness Through Regional Partnerships



Jennifer Dubois

Jennifer Gilbert, CFM, Resilience Project Manager
New Hampshire Coastal Program

The Flood Smart Seacoast Project and PREPARE Project were funded, in part, by NOAA's Office for Coastal Management under the Coastal Zone Management Act in conjunction with the New Hampshire Department of Environmental Services Coastal Program.

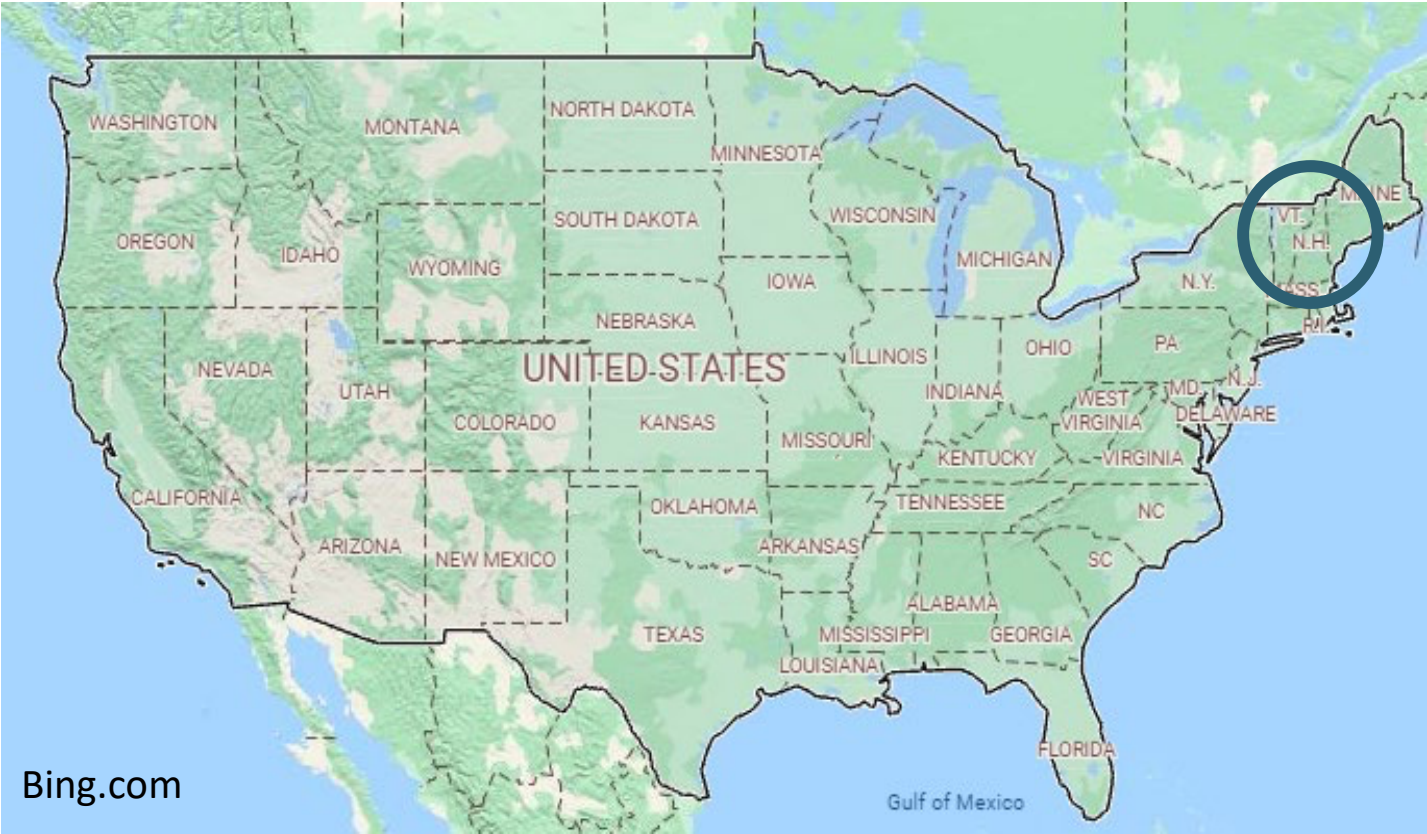


Presentation Agenda

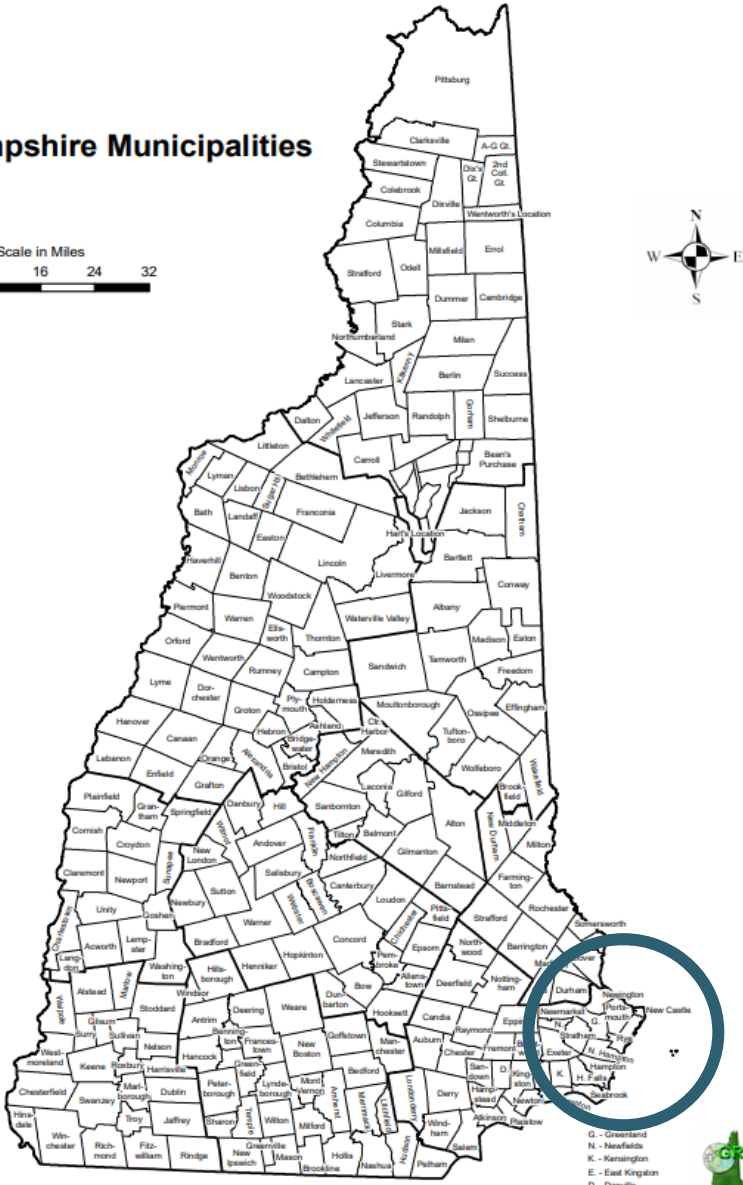
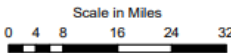
- NH Coastal Region
- Flood Smart Seacoast Project
- PREPARE Project
- Reflections



New Hampshire



New Hampshire Municipalities



Map produced at NH Office of Energy and Planning, November 9, 2004.

NH Coastal Region

18 miles of
shoreline along
Atlantic Ocean

235 miles of
estuarine shoreline

7 Atlantic Ocean
and 10 Great Bay
communities

Rockingham and
Strafford Counties

11% of the State's
population
(1.4 million) in
coastal region

Municipality's
populations range
from 700 to 30,000

Key tourism
destination in the
State

All communities
participate in the
NFIP

40% of State's NFIP
policies, just over
3,000 policies



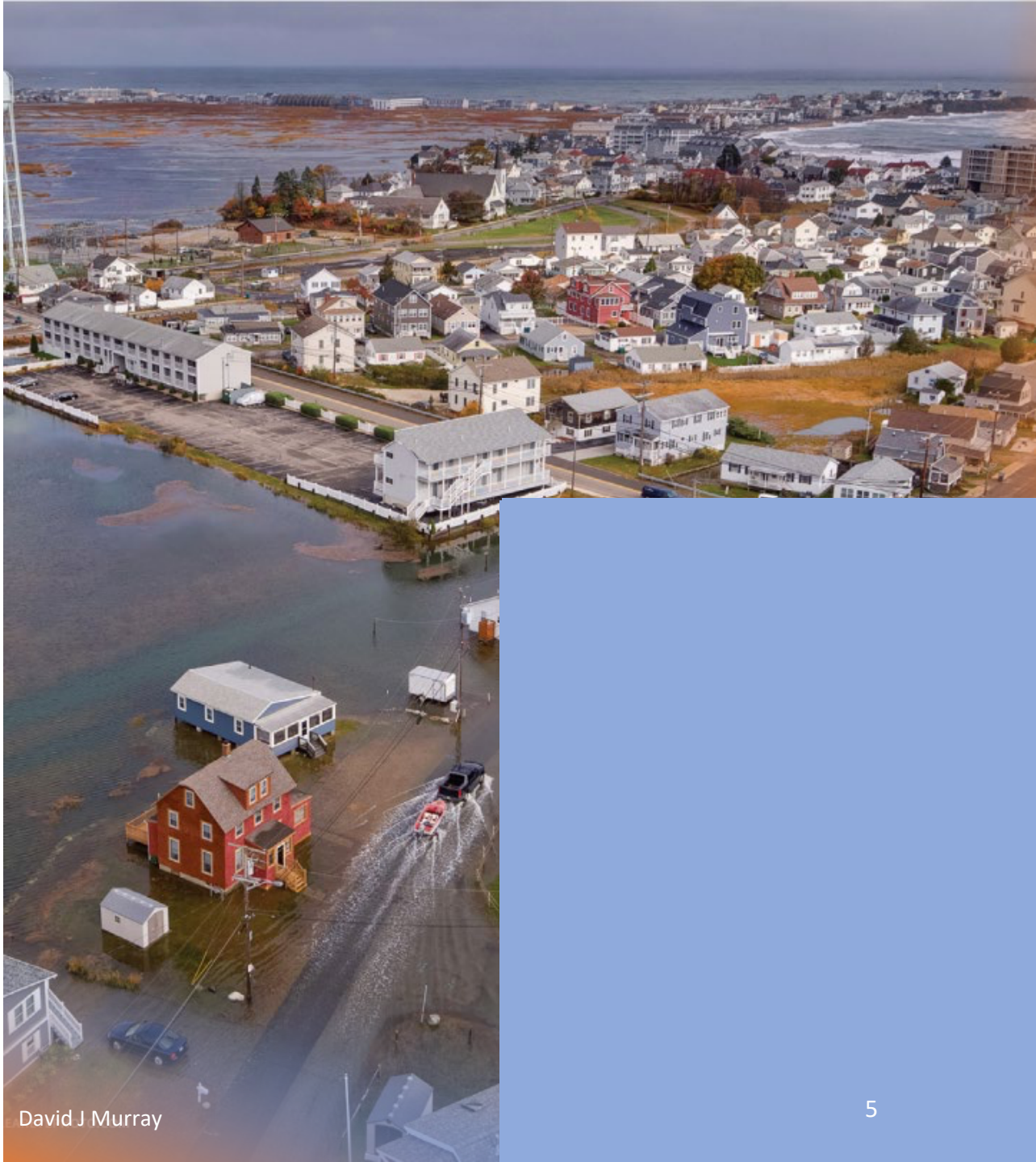
Flooding in Coastal NH

Disaster
Declarations

IA/PA

PA

None



David J Murray

Flood Smart Seacoast Project

FY2021 competitive Project of Special Merit Grant from the National Oceanic and Atmospheric Administration (NOAA) Office for Coastal Management (\$250,000)

Project Period: October 2021 to March 2024

Project Purpose: Build regional capacity and coordination to strengthen assistance to coastal communities.

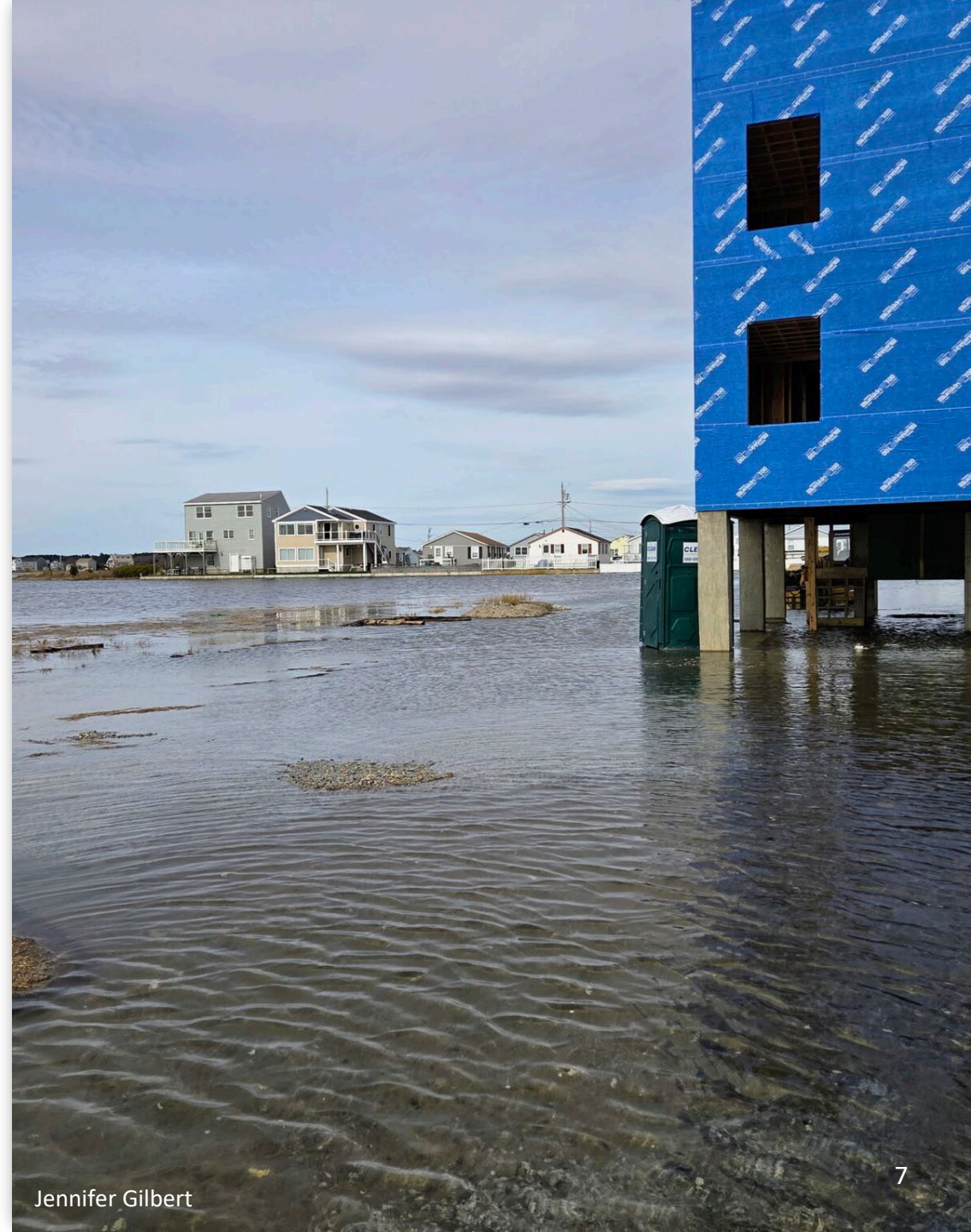


KENT


Michael Kent

Project Need


- Local governance structures are composed primarily of volunteers, limited paid staff, and town meeting voting.
- More dedicated support to coastal communities needed with:
 - incorporating best available coastal flood risk science and guidance in decision making,
 - adopting higher floodplain management standards, and
 - accessing FEMA Hazard Mitigation Assistance grant funding for coastal resilience projects.
- Technical assistance providers had capacity limitations and staff turnover.




Project Tasks and Team



Regional Capacity Building and Coordination



Floodplain Management and Hazard Mitigation Outreach and Training



Local Assessment and Technical Assistance



Regional Capacity Building and Coordination



Piloted a Coastal Flood Mitigation Specialist



Established a Flood Smart Seacoast Partnership



Developed a Regional Capacity Building Strategy



Built Capacity of Partnership's Knowledge



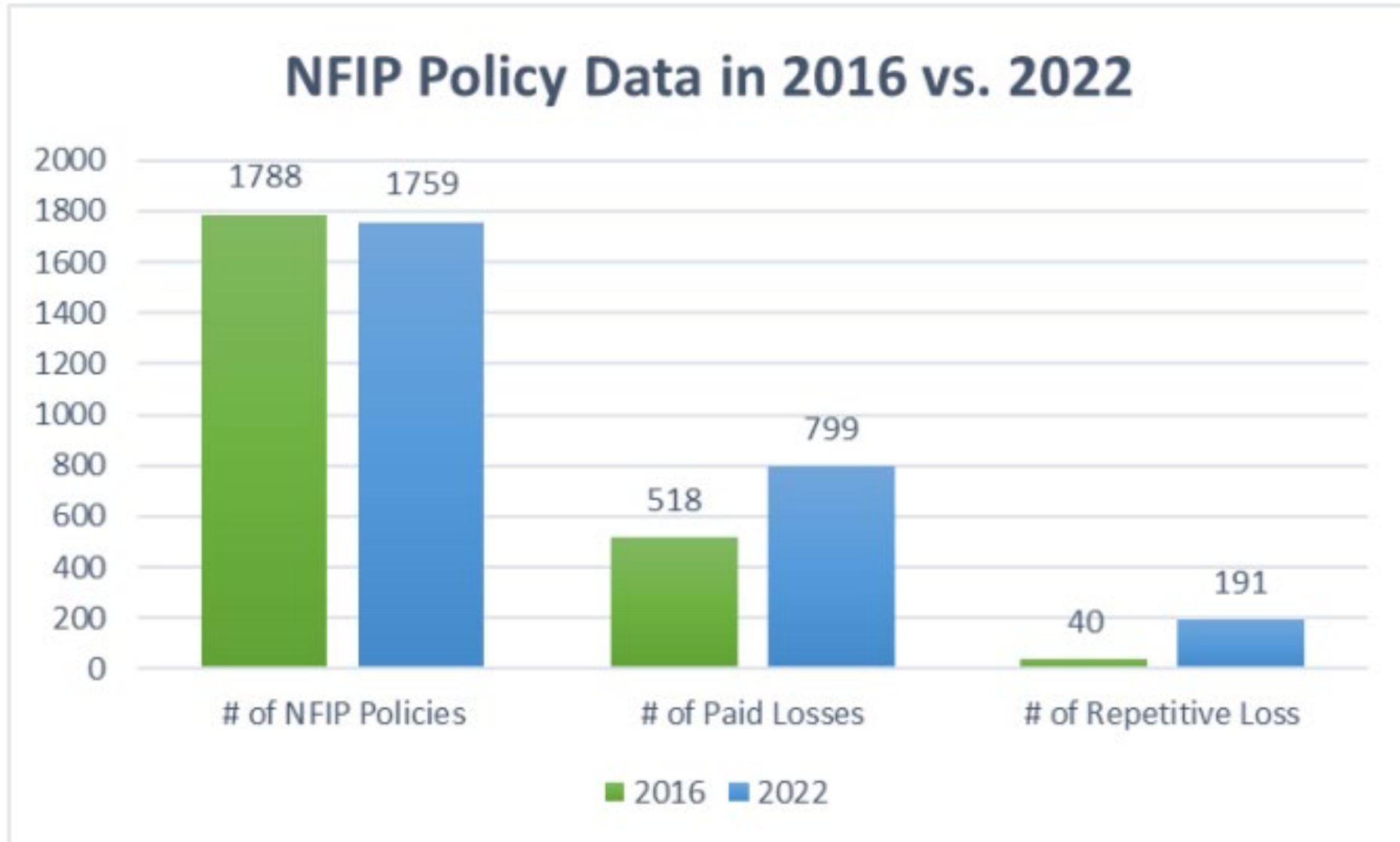
Local Technical Assistance

- Town of Hampton
- Town of Madbury
- Town of Rollinsford
- Town of Durham
- Town of Rye Sewer Commission
- City of Portsmouth

| Table 1: Sea-level Rise Design Flood Elevation Requirements for Flood Design Classes 1-4 in the Special Flood Hazard Area | | | | | |
|---|-------------------------------------|---------------------------------|---------------|---------------|--|
| ELEVATION | FLOOD ZONE | FLOOD DESIGN CLASS (ASCE 24-14) | | | |
| | | 1 | 2 | 3 | 4 |
| Minimum Elevation of the Top of the Lowest Floor (ASCE 24-14, Table 2-1) | A Zones | BFE + 1' | BFE + 3' | BFE + 4' | BFE + 6' |
| Minimum Elevation of the Bottom of the Lowest Horizontal Structural Member of Lowest Floor (ASCE 24-14, Table 4-1) | Coastal High Hazard Areas (Zone VE) | BFE + 1' | BFE + 3' | BFE + 5' | BFE + 6' |
| Minimum Elevation of Dry Floodproofing of Non-Residential Structures and Non-Residential Portions of Mixed-Use Buildings (ASCE 24-14, Table 6-1) | A Zones | BFE + 2' | BFE + 3' | BFE + 4' | BFE + 6' |
| | Coastal High Hazard Areas (Zone VE) | Not permitted | Not permitted | Not permitted | Not permitted |
| Minimum Elevation of Utilities and Equipment (ASCE 24-14 Table 7-1) | A Zones | BFE + 1' | BFE + 3' | BFE + 4' | BFE + 6', or 500-year flood elevation, whichever is higher |
| | Coastal High Hazard Areas (Zone VE) | BFE + 1' | BFE + 3' | BFE + 5' | BFE + 6', or 500-year flood elevation, whichever is higher |

Hampton NH Increased Freeboard using sea level rise design flood elevation (SLR DFE) based on tolerance for flood risk

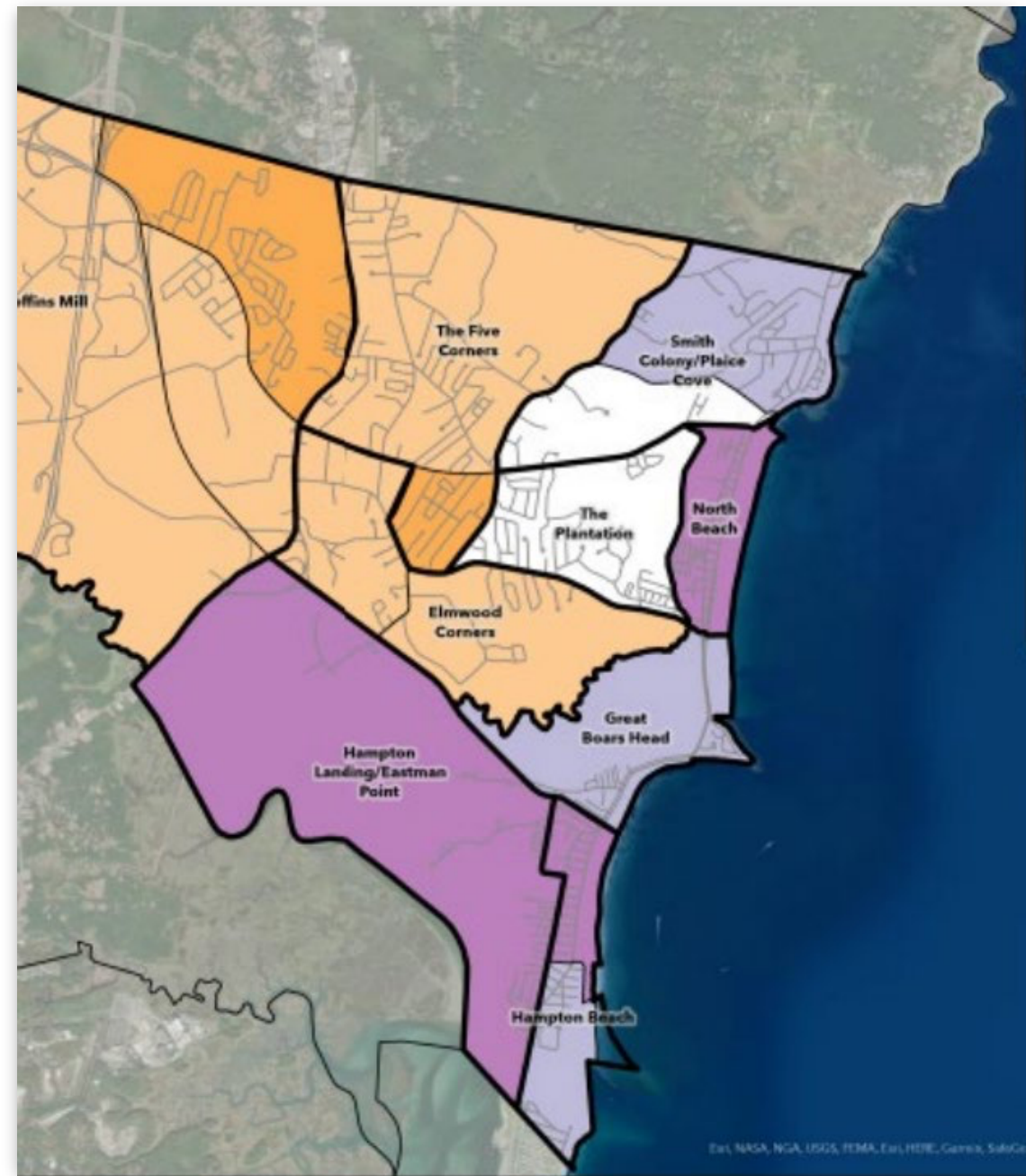
Town of Hampton, NH



Source: Hampton NH 2024 State Hazard Mitigation Plan

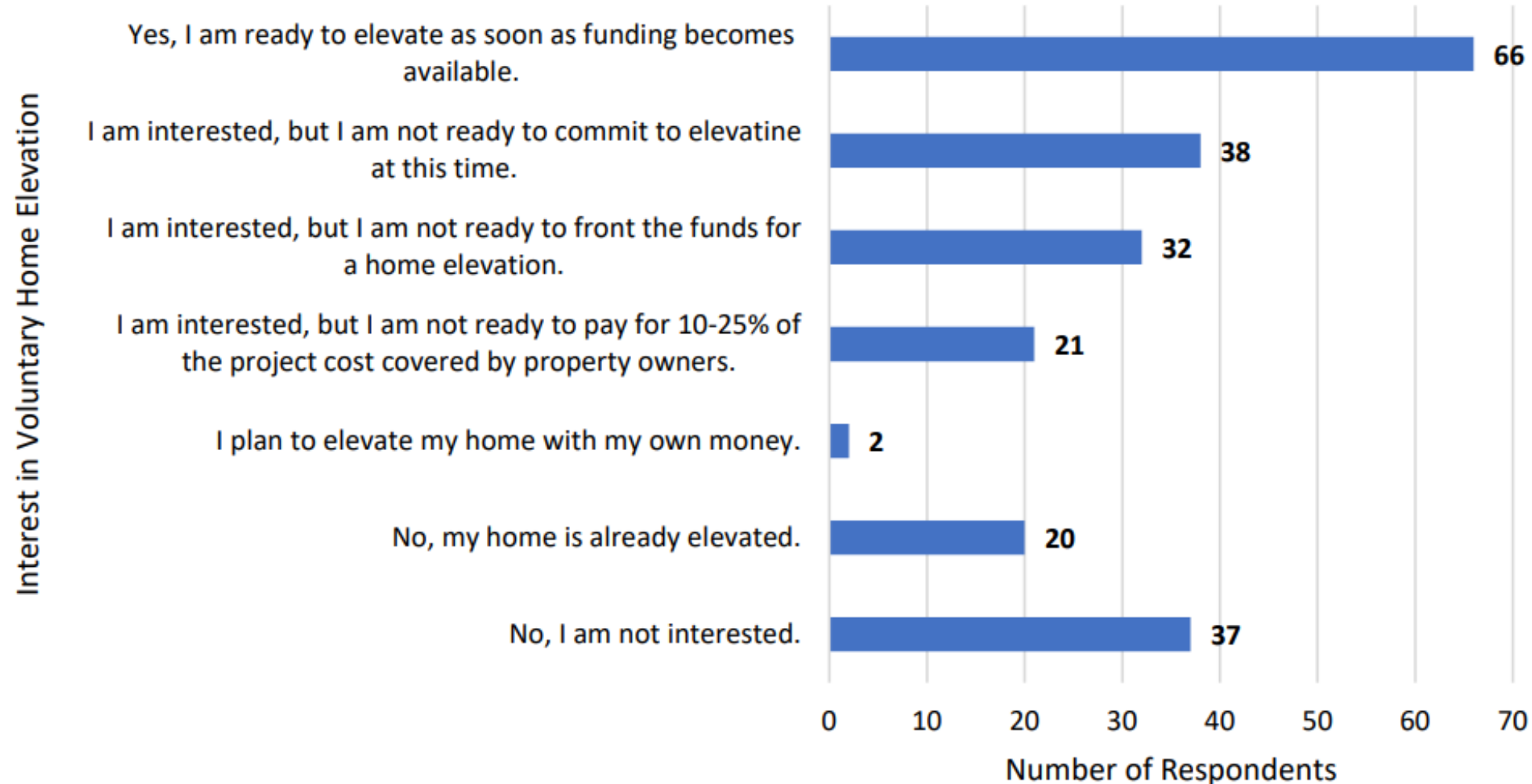
Hampton Flood Mitigation and Relocation Program

- Designed and piloted program
- Identified neighborhoods of high physical and social vulnerability
- Conducted survey in identified neighborhoods
- Completed a report summarizing the findings of the survey



Hampton Survey Results

Question 23. Are you interested in elevating your home if funding becomes available?



Hampton Voluntary Elevation and Property Acquisition and Relocation (VEPAR) Proposed Program Framework

- Town plan to support residents and building owners seeking financial assistance to elevate their buildings or sell their flood-prone properties
- Pilot home elevation work plan with detailed tasks, timeframes, and deliverables
- Unexpected funding opportunity post-project



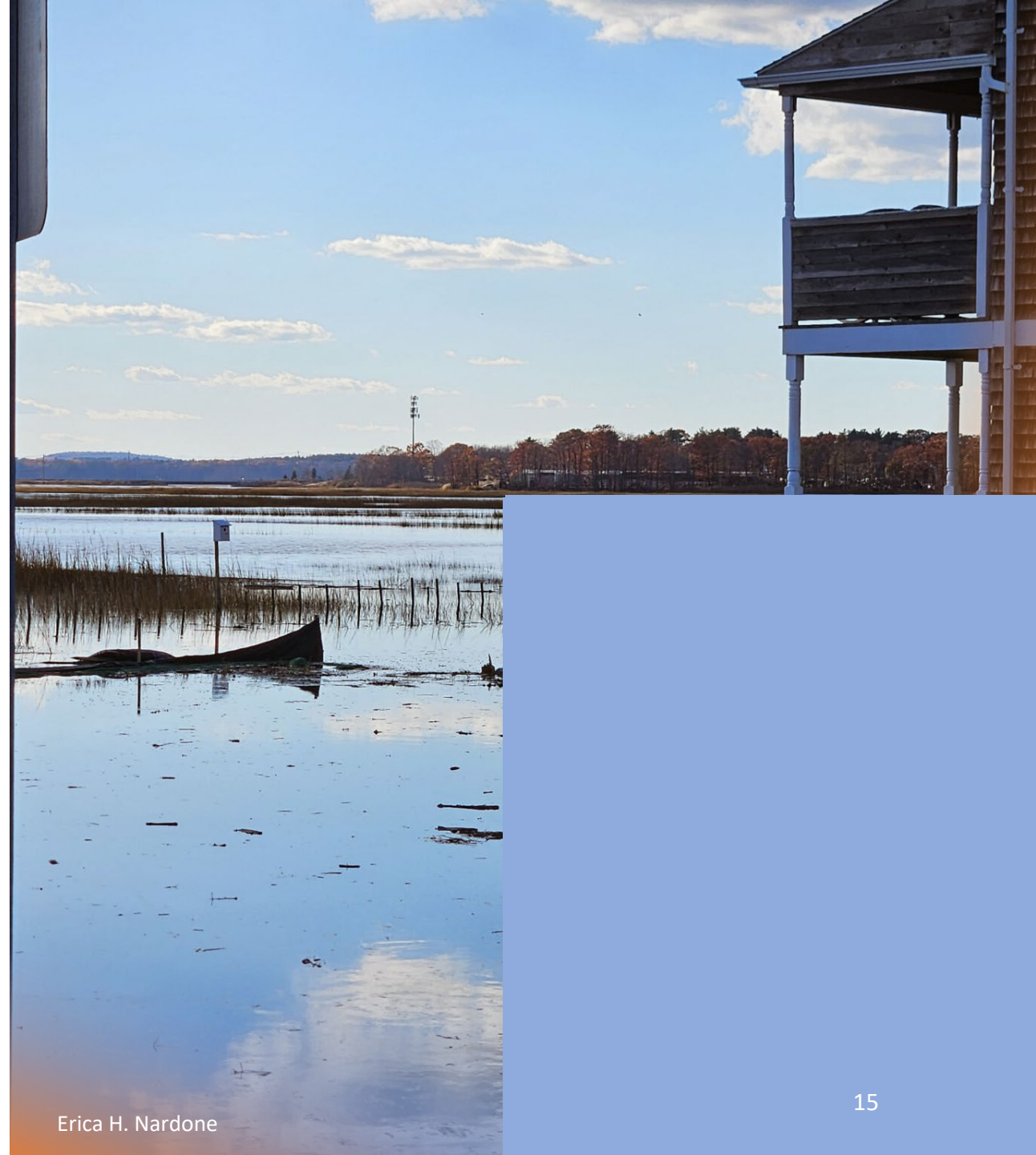
PREPARE Project

Preparing for Resilient and Equitable Post-disaster Assistance and Recovery to Events (PREPARE)

FY2024 competitive Project of Special Merit Grant from the National Oceanic and Atmospheric Administration (NOAA) Office for Coastal Management (\$250,000)

Project Period: October 2024 to March 2026

Project Purpose: Assist New Hampshire's 17 coastal communities with preparing for flood events to ensure all community members are represented and assisted in the post-disaster recovery process.



Project Need

- Coastal communities are uniquely vulnerable to flood risk
- Local staff capacity limitations and limited resources for post-flood substantial damage and hazard mitigation grant applications
- Engagement with community-based organizations
- Large widespread flood events have not been experienced since May 2006 and April 2007



Project Tasks and Team



Advisory Group



Regional Assessment and Stakeholder Engagement



Preparing Communities to Conduct Substantial Damage Determinations



Advancing Community Hazard Mitigation Initiatives



Regional Assessment and Stakeholder Engagement



Regional Assessment



Stakeholder Engagement



Regional Flood Recovery Assessment
and Action Plan



Coastal NH Community Network for
Flood Recovery

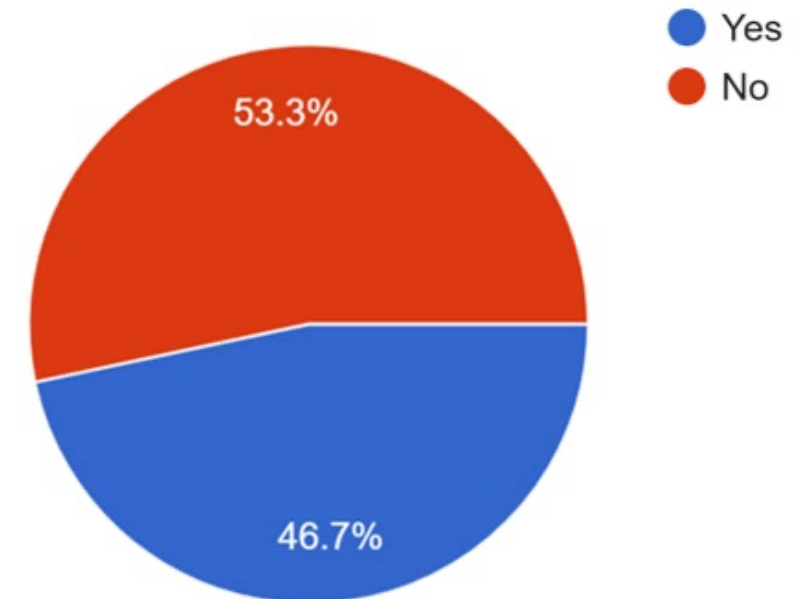


Stakeholder Engagement

Public Input Survey Key Take-aways:

- Have experienced flooding in the region.
- Feel somewhat prepared; want to see their communities take more action to prepare.
- Desire for more information on steps they can take to prepare.
- Key challenge during both the immediate and longer-term recovery phases: navigating the insurance and disaster assistance process.

Did you experience any issues or challenges recovering (the process of going back to “normal”) from a flood event?



Stakeholder Interviews

October and November 2025

30-minute interviews with a series of questions

71% of coastal communities interviewed

73% of community-based organizations interviewed



Common Themes of Interviews

Greatest strength:

- Relationships with residents and other officials or stakeholders

Common gaps:

- Knowing who to call for different types of support
- Ability to organize at a regional level
- Plan and physical space for temporary housing
- Isolated individuals, elderly, and low-income residents will need the most support

Frequently-mentioned barriers or challenges:

- Limited staff capacity
- Lack of funding for infrastructure repairs
- High demand for personnel and equipment to support large-scale clean up



Workshops Summary



Group Discussion Plan Organize Resources, Train, and Evaluation

No county-level govt for emergency management means no “default” agency to support coordination.



Station 1: Health, Education, Human Services, and Government Support

Lack of recovery efforts stems not from a current lack of desire for coordination, but rather from a lack of capacity.



Station 2: Economic and Natural & Cultural Resources

Prioritize short-term recovery strategies for people; long-term strategies on the natural and built environment.



Station 3: Infrastructure and Housing

Prioritize restoring foundational infrastructure such as communications, power, and transportation



Regional Flood Recovery Assessment and Action Plan

General
Overview

Assessment

Action Plan



Coastal NH Community Network for Flood Recovery

- Long-term space for stakeholders to convene regularly to prepare for and recovery from destructive flood events
- Responsible for advancing recommendations from the Regional Assessment and Action Plan



Preparing Communities to Conduct Substantial Damage

- Substantial Improvement/Substantial Damage Management Plan Template and Guidance
- Regional Substantial Damage Training Program
- Regional Substantial Damage Team



Hazard Mitigation Grant Initiatives

Technical assistance to 4 to complete FEMA Hazard Mitigation Assistance (HMA) grant applications

- Identify a priority mitigation project in their hazard mitigation plan
- Determine eligibility for FEMA HMA funding
- Identify potential sources of non-federal match



www.des.nh.gov/climate-and-sustainability/resiliency-and-adaptation/coastal/prepare-project



[Home](#) > [Climate and Sustainability](#) > [Resiliency and Adaptation](#) > [Coastal Hazards and Adaptation](#) > [PREPARE Project](#)

PREPARE Project

Assisting coastal communities with preparing for flood recovery.

The Preparing for Resilient and Equitable Post-disaster And Recovery to Events (PREPARE) project assists New Hampshire's 17 coastal communities with preparing for flood events to ensure all community members are represented and assisted in the post-disaster recovery process. The project is funded by a National Oceanic and Atmospheric Administration (NOAA) grant awarded to the NHDES Coastal Program.

Related content

[Disaster Preparedness FAQ](#)

[Flooding](#)

[Coastal Hazards and Adaptation](#)

[Resiliency and Adaptation](#)

Internet search for: "NHDES PREPARE Project"

Reflections



Thank you

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jennifer.r.gilbert@des.nh.gov
603-559-0029

The Flood Smart Seacoast Project and PREPARE Project were funded, in part, by NOAA's Office for Coastal Management under the Coastal Zone Management Act in conjunction with the New Hampshire Department of Environmental Services Coastal Program.



- 1 Introduction
- 2 Jennifer Gilbert
- 3 **Q&A**

The Role of Codes and Standards in Supporting Safe and Resilient Communities

Shirley Ellis, CBO

Building Official
City of Gonzales, TX

Wednesday, February 25 @ 12 pm ET
1 ASFPM CEC | .10 ICC CEU



Thank you!



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yi@withforerunner.com