

# Strengthening Coastal Communities: Resilience and Preparedness Through Regional Partnerships

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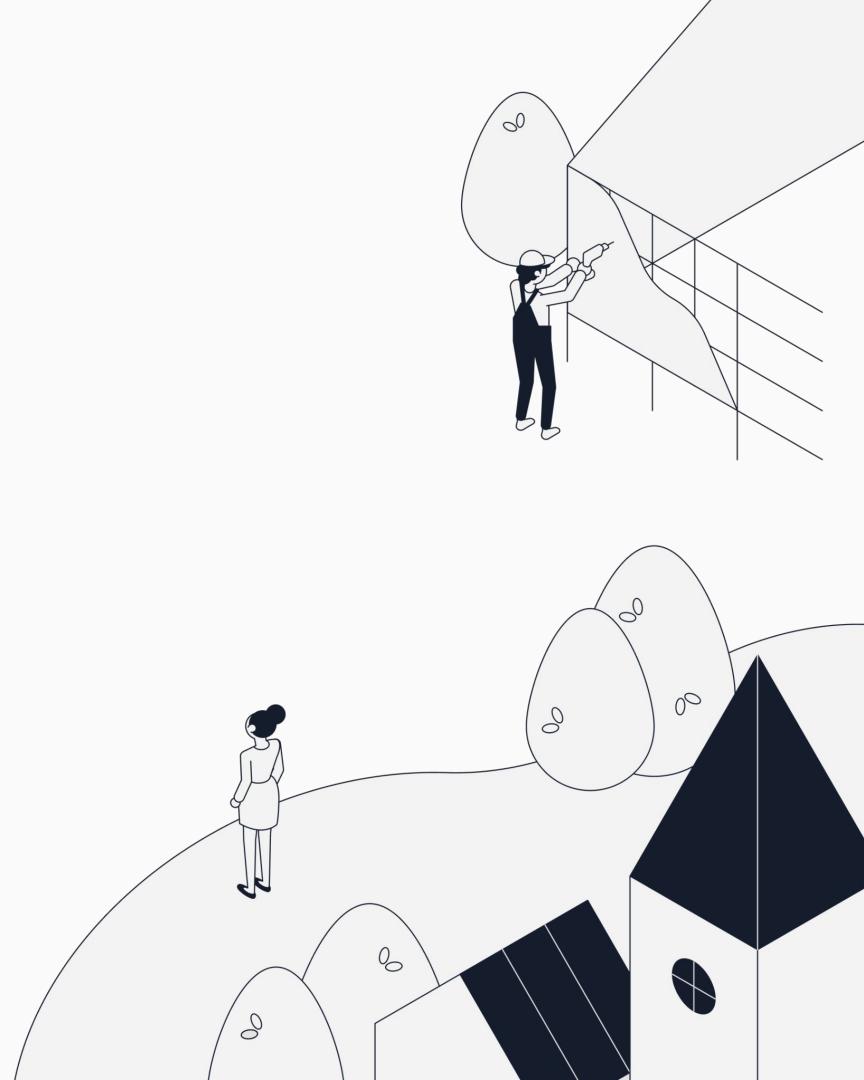
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# Housekeeping

- This presentation is being recorded.
- The recording will be shared via email after the webinar.
- If you have a question, please post it in the chat.
- At the end of the webinar, complete the attendance survey to receive your 1 ASFPM CEC and .10 ICC CEU. The certificates will be sent via email to you, ASFPM, and ICC next week.
- Please reach out after the webinar for additional questions.



# Poll

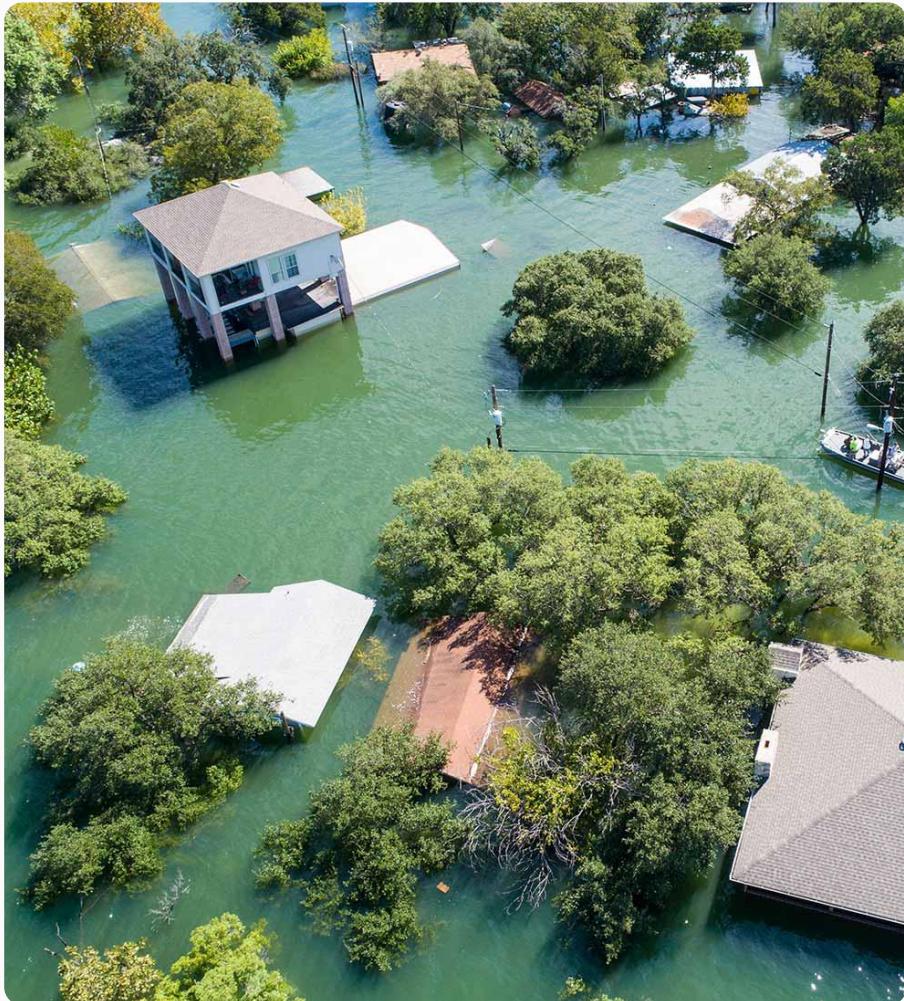
# 1 Introduction

## 2 Jennifer Gilbert

## 3 Q&A

Introduction

**Floodplain  
management  
and hazard  
mitigation matter  
more than ever.**



We work with over 190 cities, counties, and states throughout the U.S.



FDEM  
Florida



DWR  
California



MEMA  
Mississippi



Santa Barbara County  
California



Hampton  
New Hampshire



Maui County  
Hawaii



Palm Beach County  
Florida



Gila County  
Arizona



Raleigh  
North Carolina



Old Orchard Beach  
Maine



Cedar Rapids  
Iowa



Las Cruces  
New Mexico



Peterborough  
New Hampshire



Lincoln  
Nebraska



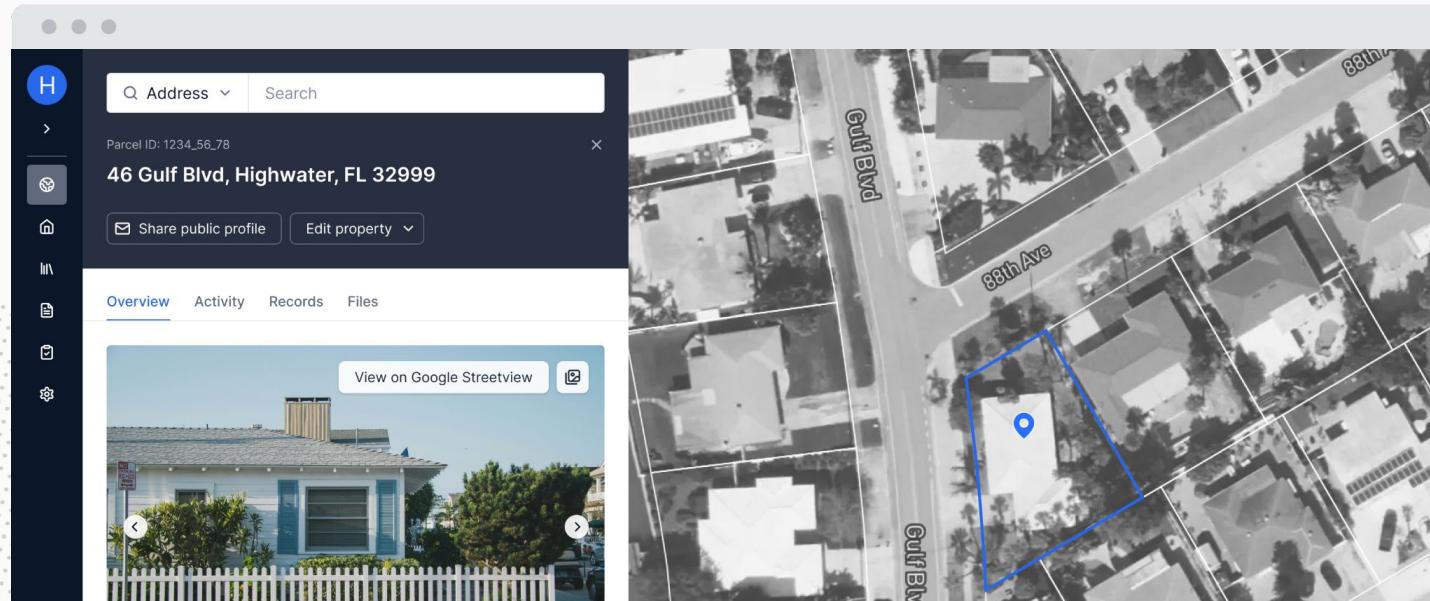
Wilmington  
Delaware



Hoboken  
New Jersey

Our solution

# Forerunner empowers gov. agencies to do more.

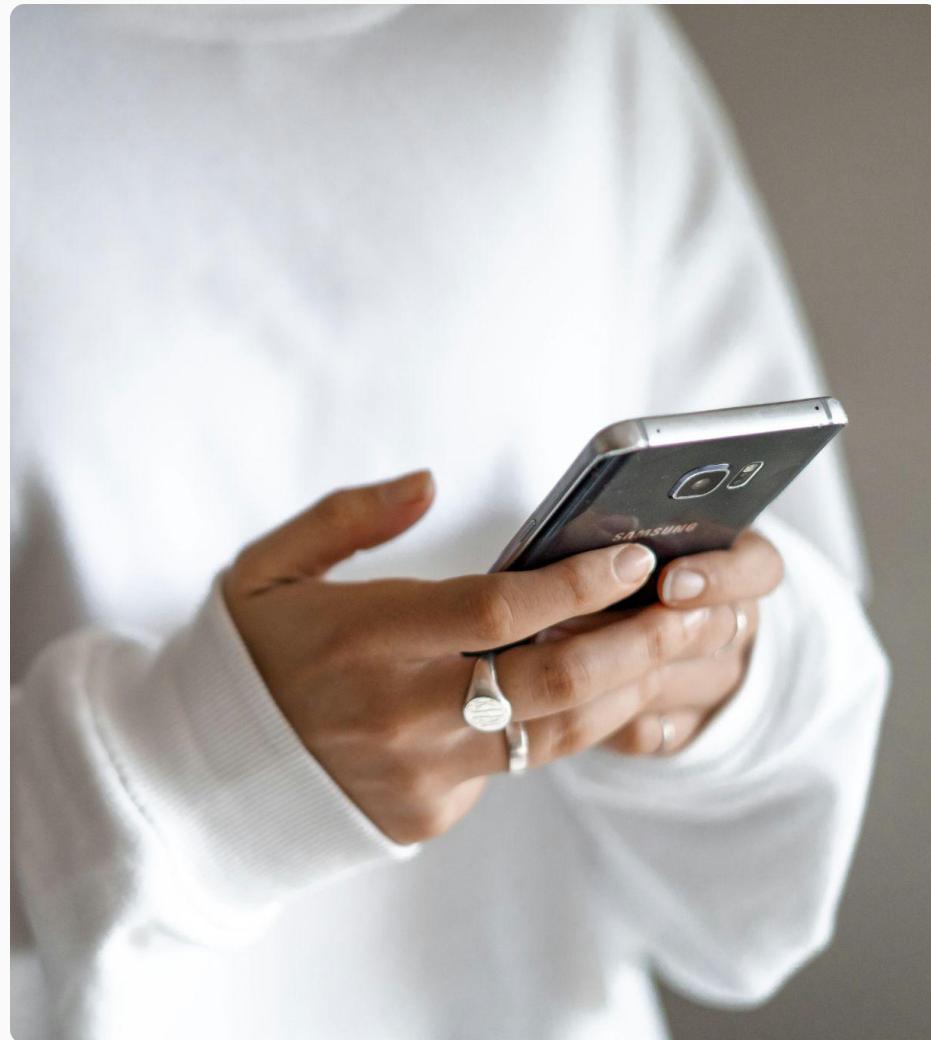


OUR APPROACH

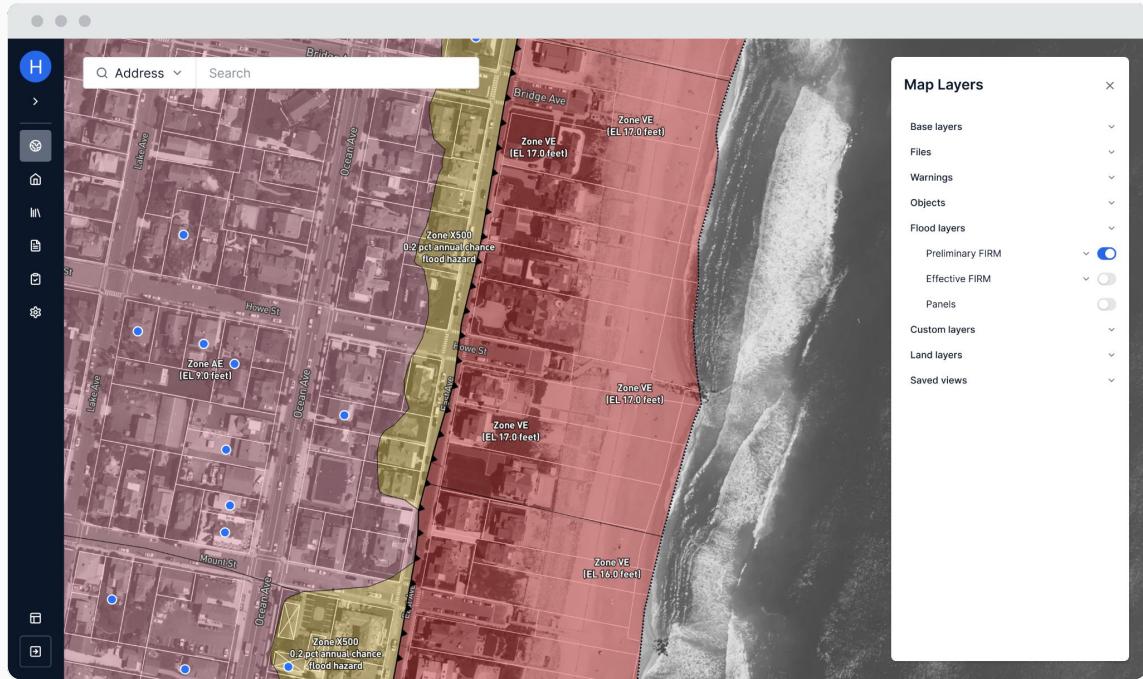
**Use AI to make your  
day-to-day work  
faster, easier, and  
more accurate.**

OUR APPROACH

# Keep humans in the loop.

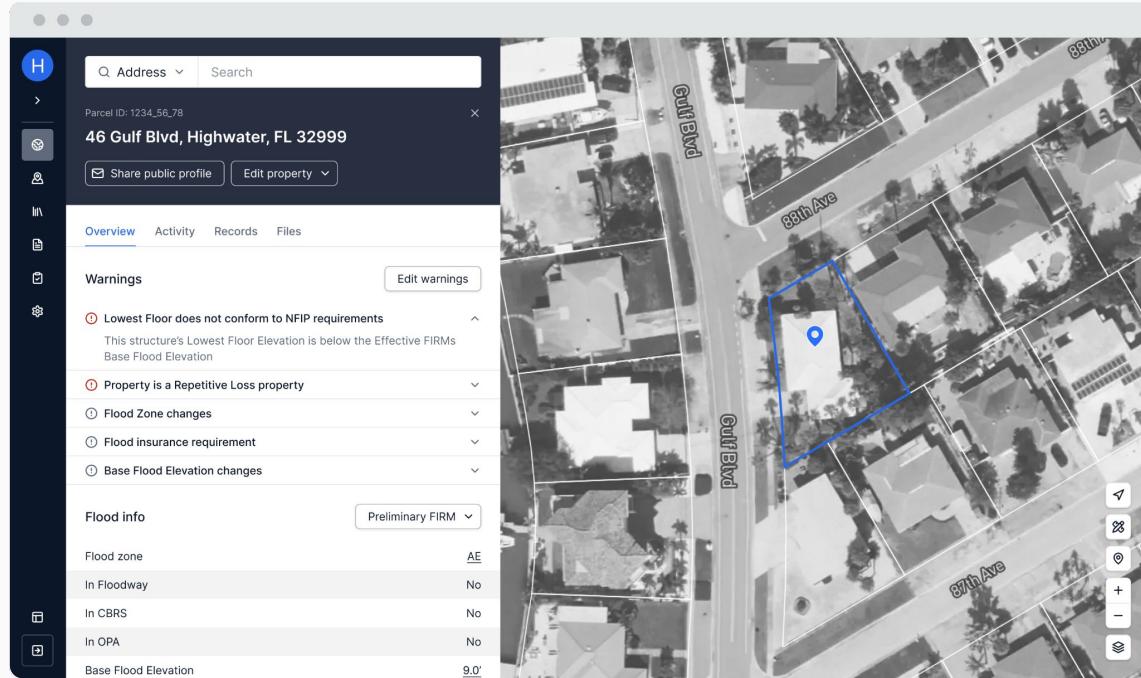


# Combine flood maps and data in one simple dashboard.



# Geospatial dashboard delivers per-property insight.

- Parcel level information
- Property warnings
- FIRM information
- SI / SD tracking



The image shows a geospatial dashboard interface. On the left, a sidebar contains icons for Home, Address, Search, Share public profile, and Edit property. The main content area displays a property overview for '46 Gulf Blvd, Highwater, FL 32999' with a Parcel ID of '1234\_56\_78'. Below the address, there are buttons for 'Overview', 'Activity', 'Records', and 'Files'. The 'Overview' tab is selected. A 'Warnings' section lists the following items with dropdown arrows:

- ① Lowest Floor does not conform to NFIP requirements
- ① Property is a Repetitive Loss property
- ① Flood Zone changes
- ① Flood insurance requirement
- ① Base Flood Elevation changes

Below this is a 'Flood info' section with a dropdown set to 'Preliminary FIRM'. It shows the following data:

Flood zone	AE
In Floodway	No
In CBRS	No
In OPA	No
Base Flood Elevation	9.0'

On the right, an aerial map shows the property location at 46 Gulf Blvd. The property is highlighted with a blue polygon and a blue location pin. The map includes street labels for 'Gulf Blvd' and '88th Ave'. A legend in the bottom right corner shows icons for address, search, share, and edit.

1 **Introduction**

2 **Jennifer Gilbert**

3 **Q&A**



## **Jennifer Gilbert, CFM**

Resilience Project Manager

New Hampshire Department of Environmental Services

# Strengthening Coastal Communities: Resilience and Preparedness Through Regional Partnerships



Jennifer Dubois

Jennifer Gilbert, CFM, Resilience Project Manager  
New Hampshire Coastal Program

*The Flood Smart Seacoast Project and PREPARE Project were funded, in part, by NOAA's Office for  
Coastal Management under the Coastal Zone Management Act in conjunction with the New  
Hampshire Department of Environmental Services Coastal Program.*

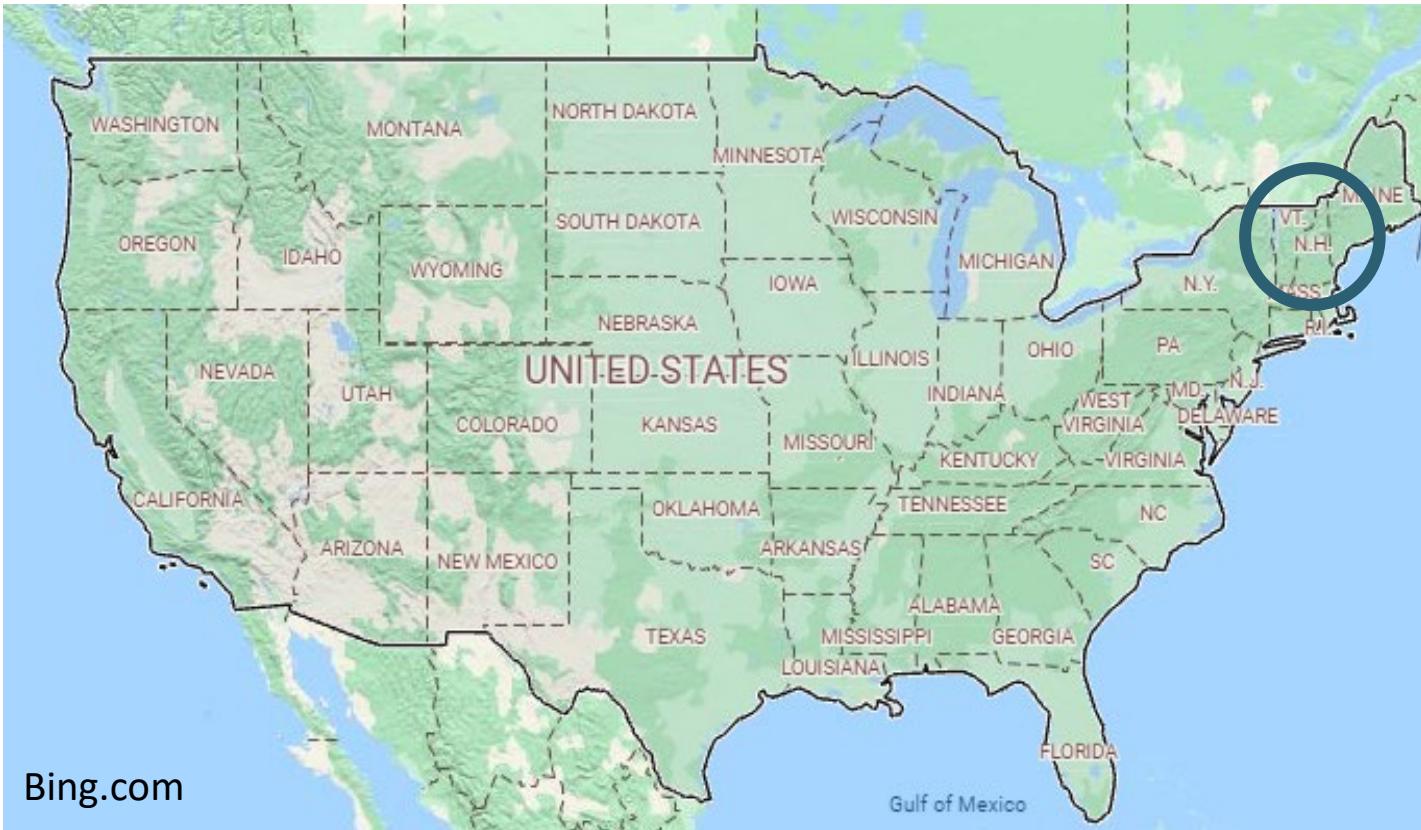


# Presentation Agenda

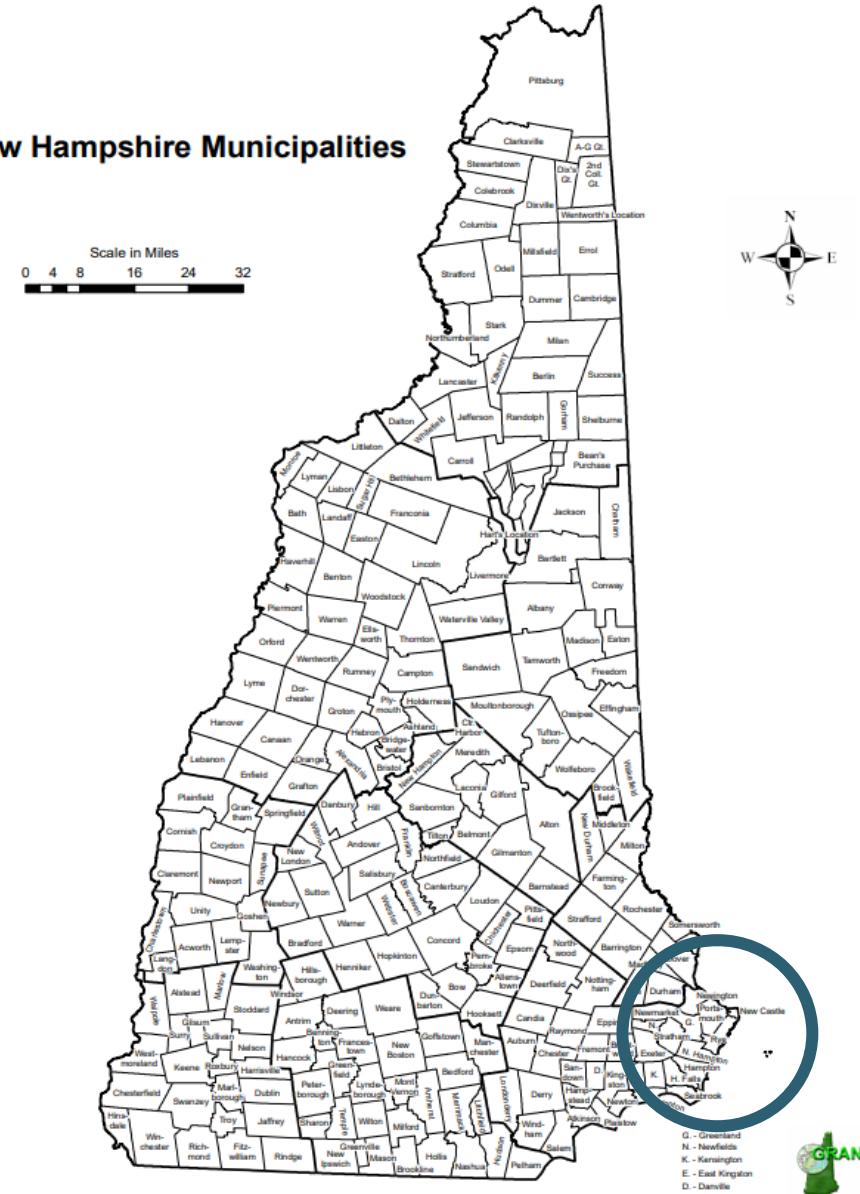
- NH Coastal Region
- Flood Smart Seacoast Project
- PREPARE Project
- Reflections



# New Hampshire



## New Hampshire Municipalities



# NH Coastal Region

18 miles of shoreline along Atlantic Ocean

235 miles of estuarine shoreline

7 Atlantic Ocean and 10 Great Bay communities

Rockingham and Strafford Counties

11% of the State's population (1.4 million) in coastal region

Municipality's populations range from 700 to 30,000

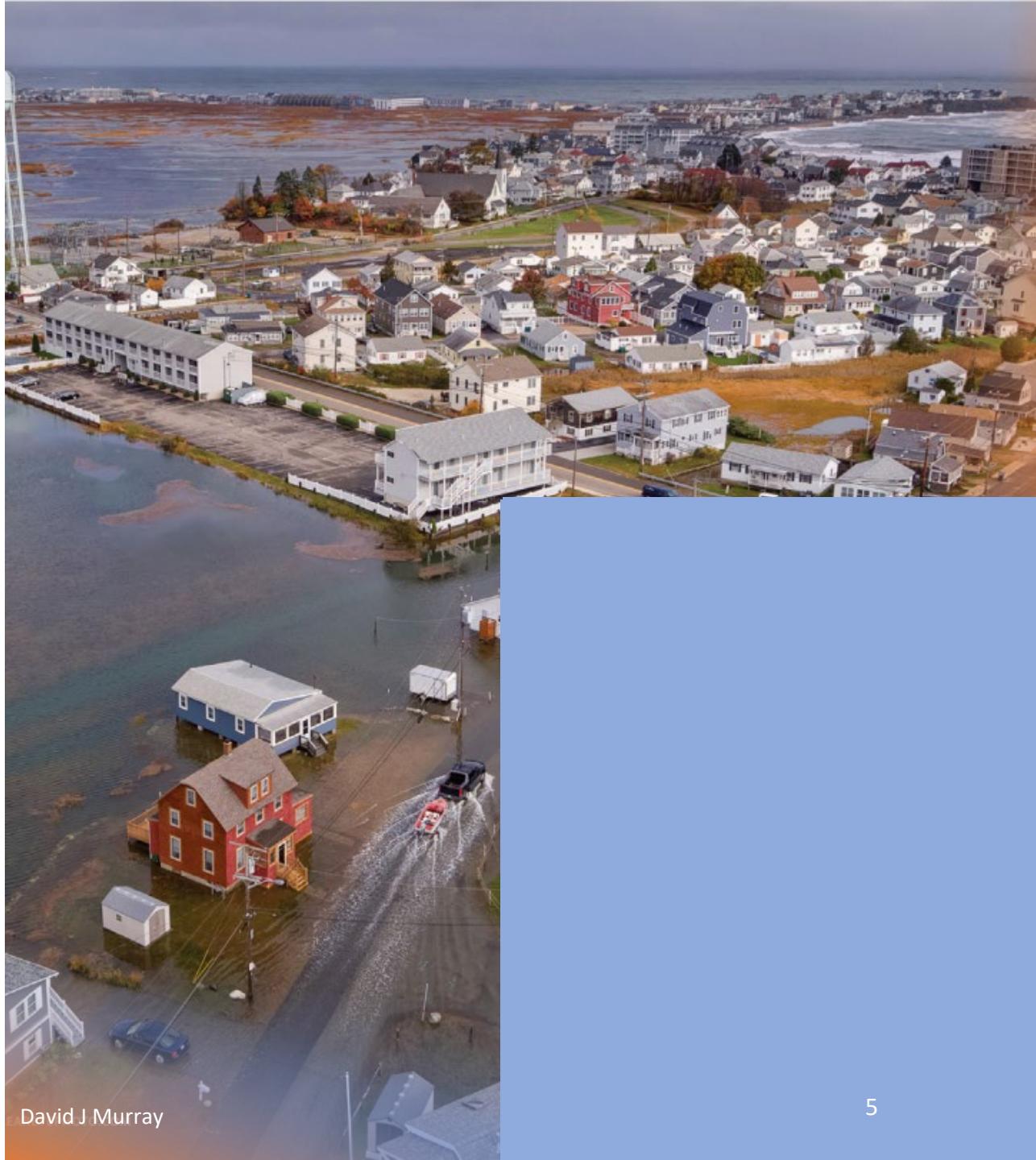
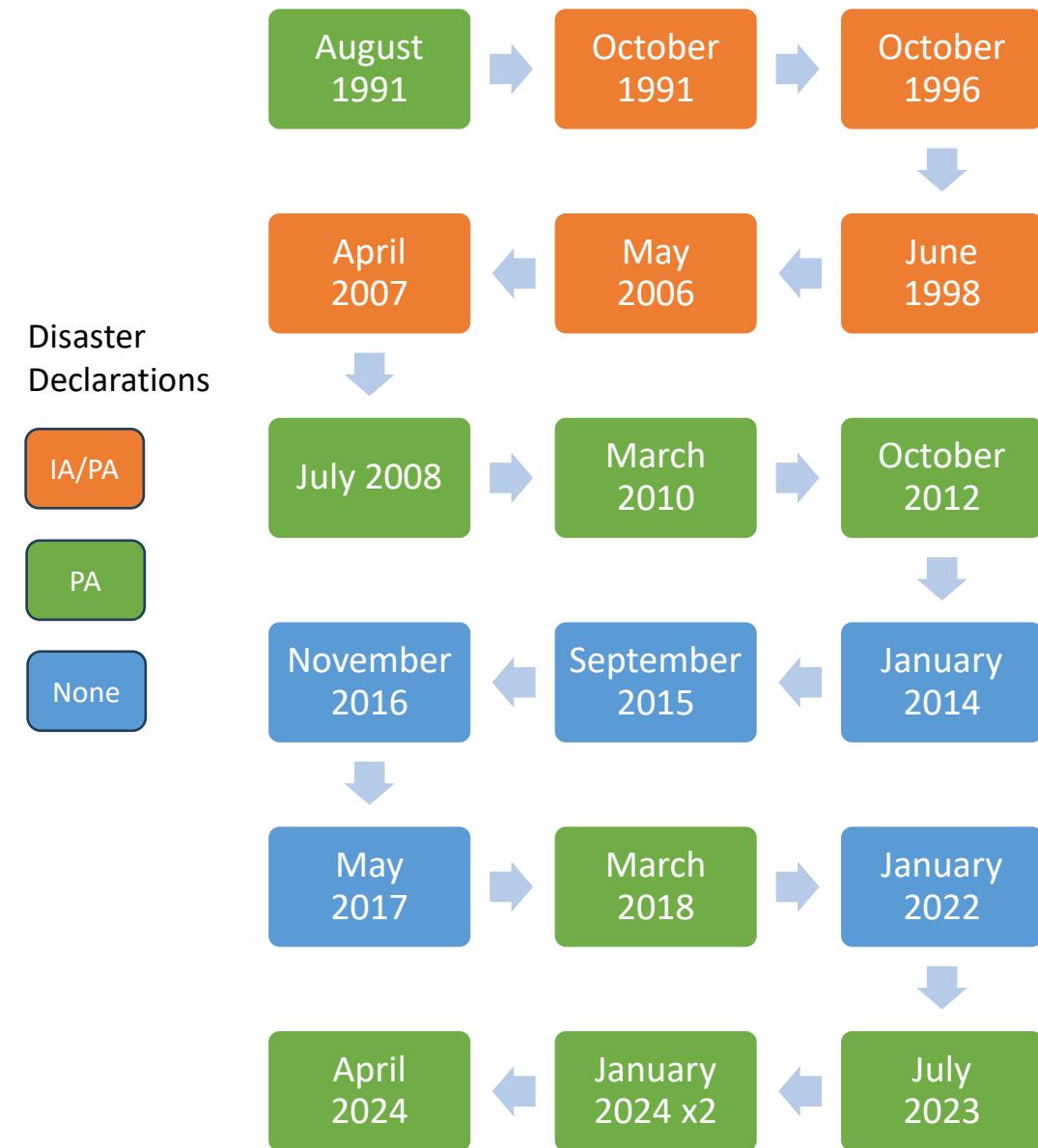
Key tourism destination in the State

All communities participate in the NFIP

40% of State's NFIP policies, just over 3,000 policies



# Flooding in Coastal NH



# Flood Smart Seacoast Project

FY2021 competitive Project of Special Merit  
Grant from the National Oceanic and  
Atmospheric Administration (NOAA) Office  
for Coastal Management (\$250,000)

**Project Period:** October 2021 to March 2024

**Project Purpose:** Build regional capacity and  
coordination to strengthen assistance to  
coastal communities.



# Project Need

- Local governance structures are composed primarily of volunteers, limited paid staff, and town meeting voting.
- More dedicated support to coastal communities needed with:
  - incorporating best available coastal flood risk science and guidance in decision making,
  - adopting higher floodplain management standards, and
  - accessing FEMA Hazard Mitigation Assistance grant funding for coastal resilience projects.
- Technical assistance providers had capacity limitations and staff turnover.



Jennifer Gilbert

# Project Tasks and Team

-  **Regional Capacity Building and Coordination**
-  **Floodplain Management and Hazard Mitigation Outreach and Training**
-  **Local Assessment and Technical Assistance**



# Regional Capacity Building and Coordination



Piloted a Coastal Flood Mitigation Specialist



Established a Flood Smart Seacoast Partnership



Developed a Regional Capacity Building Strategy



Built Capacity of Partnership's Knowledge



# Local Technical Assistance

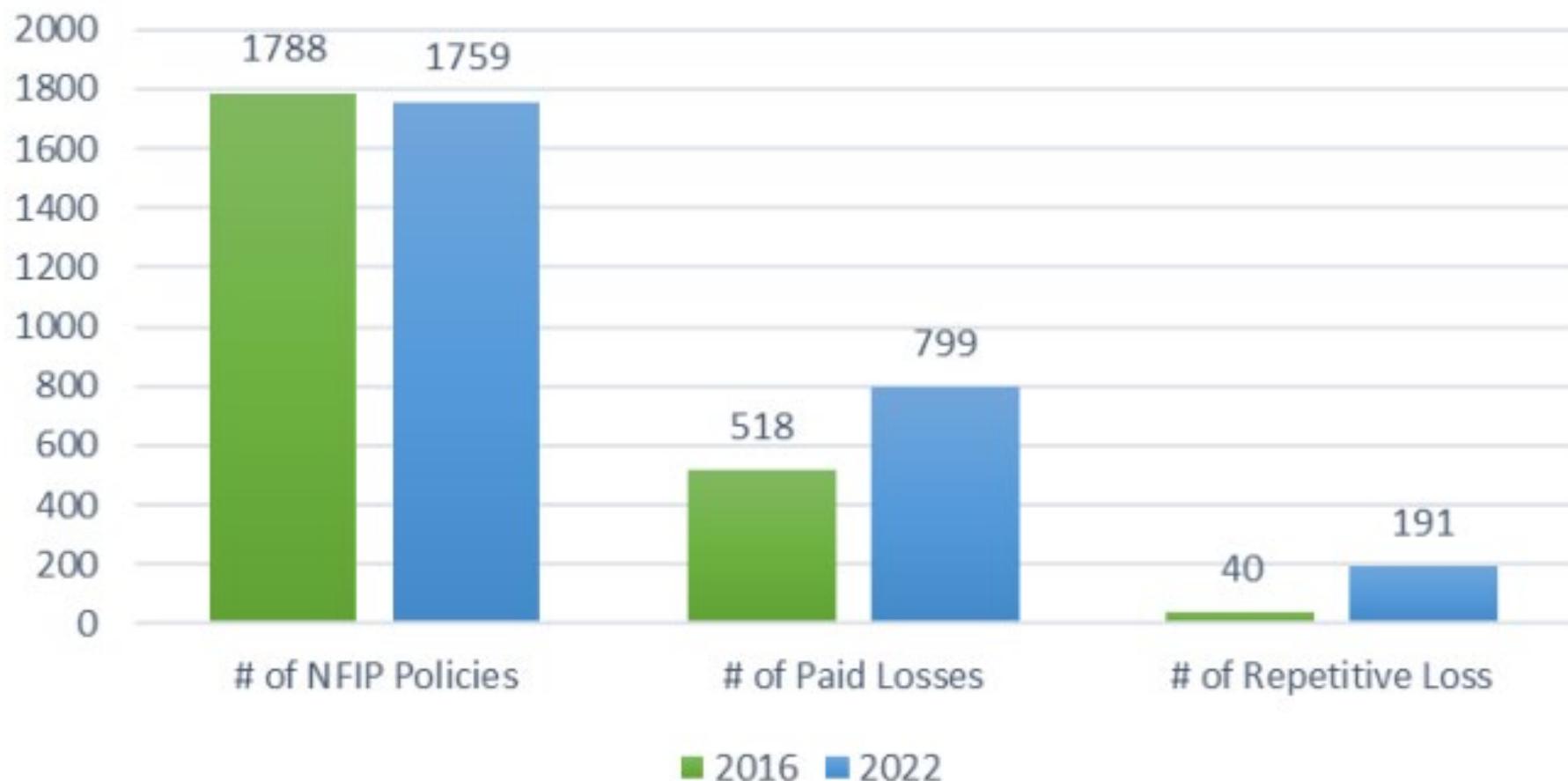
- Town of Hampton
- Town of Madbury
- Town of Rollinsford
- Town of Durham
- Town of Rye Sewer Commission
- City of Portsmouth

Table 1: Sea-level Rise Design Flood Elevation Requirements for Flood Design Classes 1-4 in the Special Flood Hazard Area					
ELEVATION	FLOOD ZONE	FLOOD DESIGN CLASS (ASCE 24-14)			
		1	2	3	4
Minimum Elevation of the Top of the Lowest Floor <i>(ASCE 24-14, Table 2-1)</i>	A Zones	BFE + 1'	BFE + 3'	BFE + 4'	BFE + 6'
Minimum Elevation of the Bottom of the Lowest Horizontal Structural Member of Lowest Floor <i>(ASCE 24-14, Table 4-1)</i>	Coastal High Hazard Areas (Zone VE)	BFE + 1'	BFE + 3'	BFE + 5'	BFE + 6'
Minimum Elevation of Dry Floodproofing of Non-Residential Structures and Non-Residential Portions of Mixed-Use Buildings <i>(ASCE 24-14, Table 6-1)</i>	A Zones	BFE + 2'	BFE + 3'	BFE + 4'	BFE + 6'
	Coastal High Hazard Areas (Zone VE)	Not permitted	Not permitted	Not permitted	Not permitted
Minimum Elevation of Utilities and Equipment <i>(ASCE 24-14 Table 7-1)</i>	A Zones	BFE + 1'	BFE + 3'	BFE + 4'	BFE + 6', or 500-year flood elevation, whichever is higher
	Coastal High Hazard Areas (Zone VE)	BFE + 1'	BFE + 3'	BFE + 5'	BFE + 6', or 500-year flood elevation, whichever is higher

Hampton NH Increased Freeboard using sea level rise design flood elevation (SLR DFE) based on tolerance for flood risk

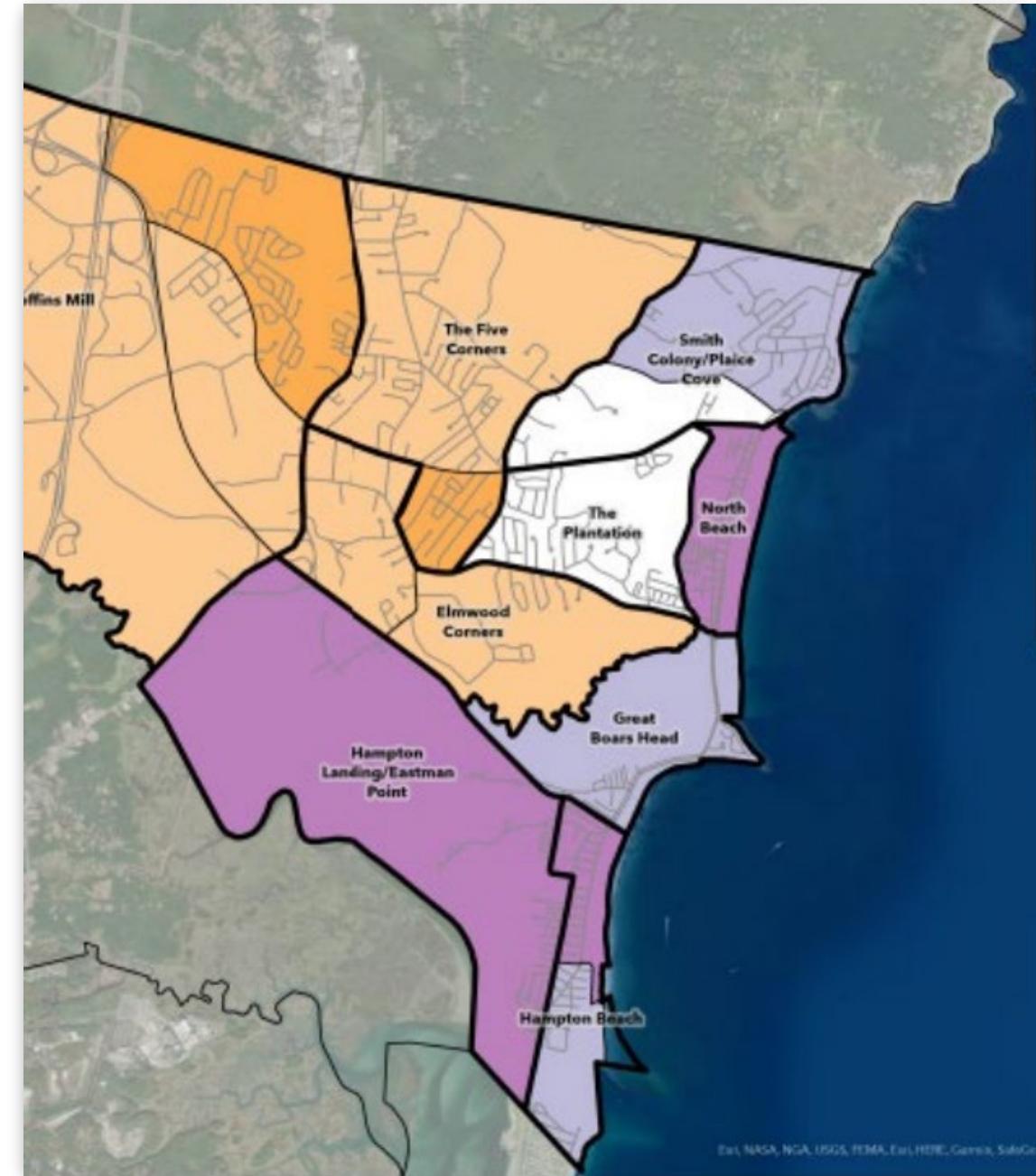
# Town of Hampton, NH

## NFIP Policy Data in 2016 vs. 2022



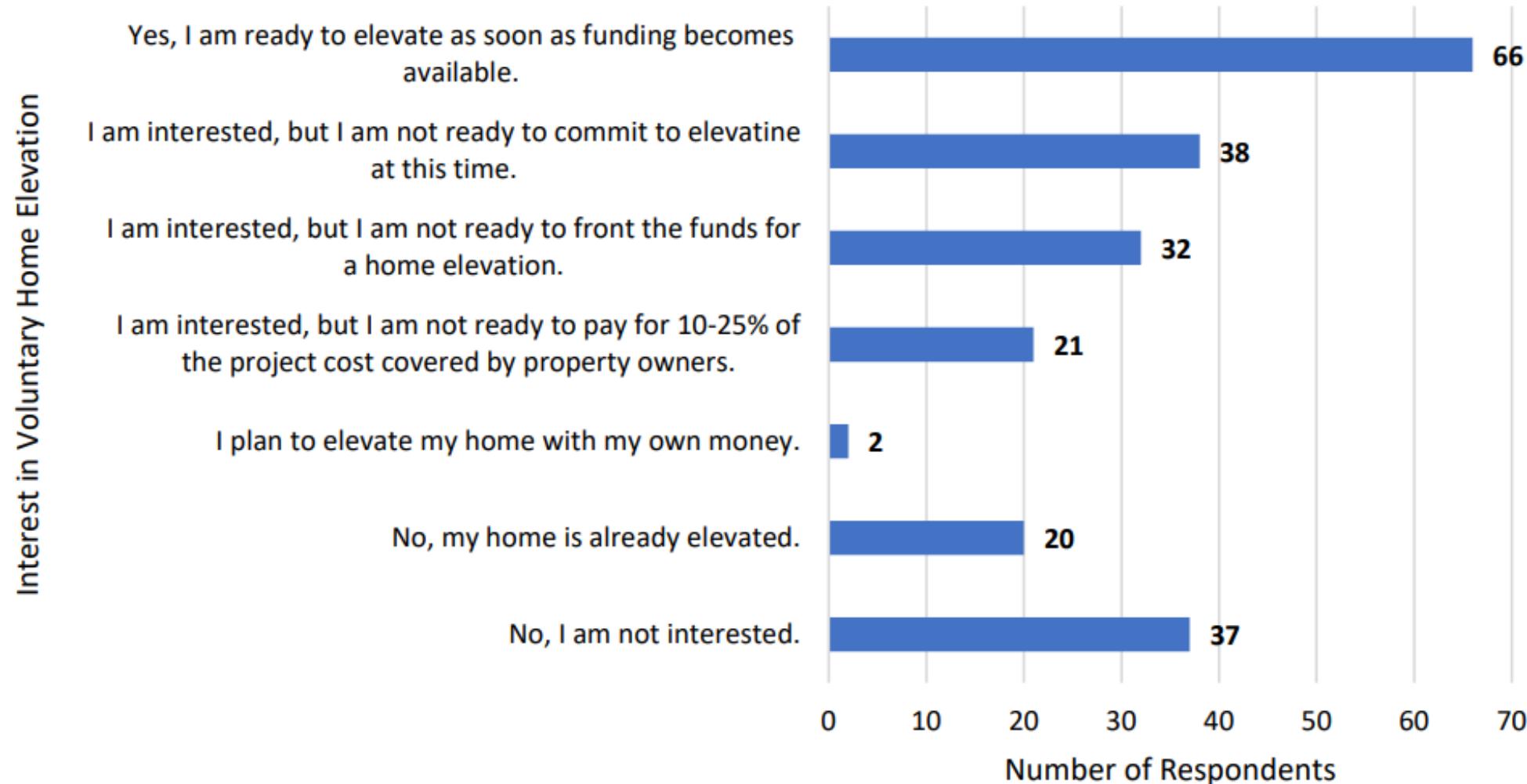
# Hampton Flood Mitigation and Relocation Program

- Designed and piloted program
- Identified neighborhoods of high physical and social vulnerability
- Conducted survey in identified neighborhoods
- Completed a report summarizing the findings of the survey



# Hampton Survey Results

## Question 23. Are you interested in elevating your home if funding becomes available?



# Hampton Voluntary Elevation and Property Acquisition and Relocation (VEPAR) Proposed Program Framework

- Town plan to support residents and building owners seeking financial assistance to elevate their buildings or sell their flood-prone properties
- Pilot home elevation work plan with detailed tasks, timeframes, and deliverables
- Unexpected funding opportunity post-project



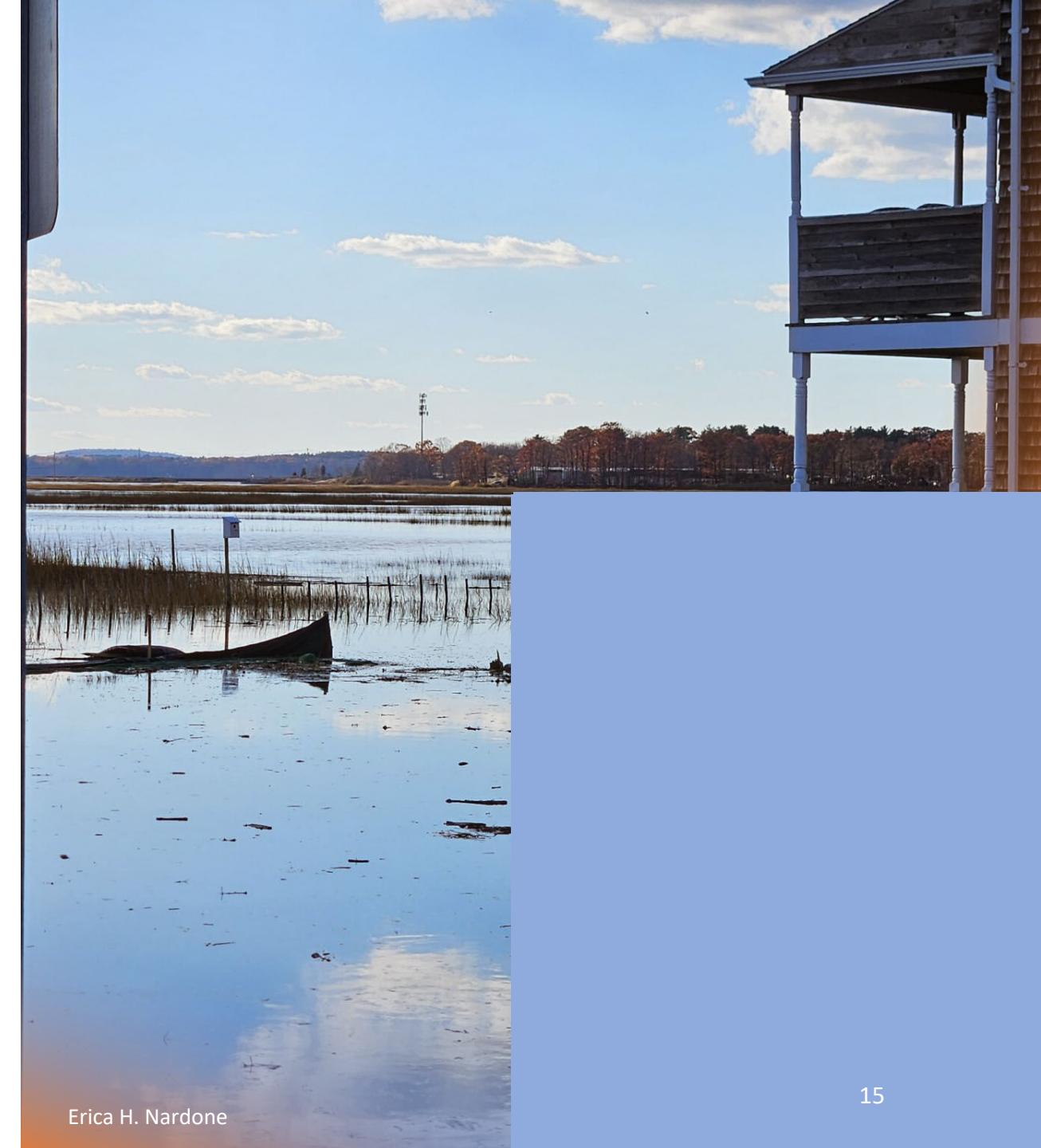
# PREPARE Project

Preparing for Resilient and Equitable Post-disaster Assistance and Recovery to Events (PREPARE)

FY2024 competitive Project of Special Merit Grant from the National Oceanic and Atmospheric Administration (NOAA) Office for Coastal Management (\$250,000)

**Project Period:** October 2024 to March 2026

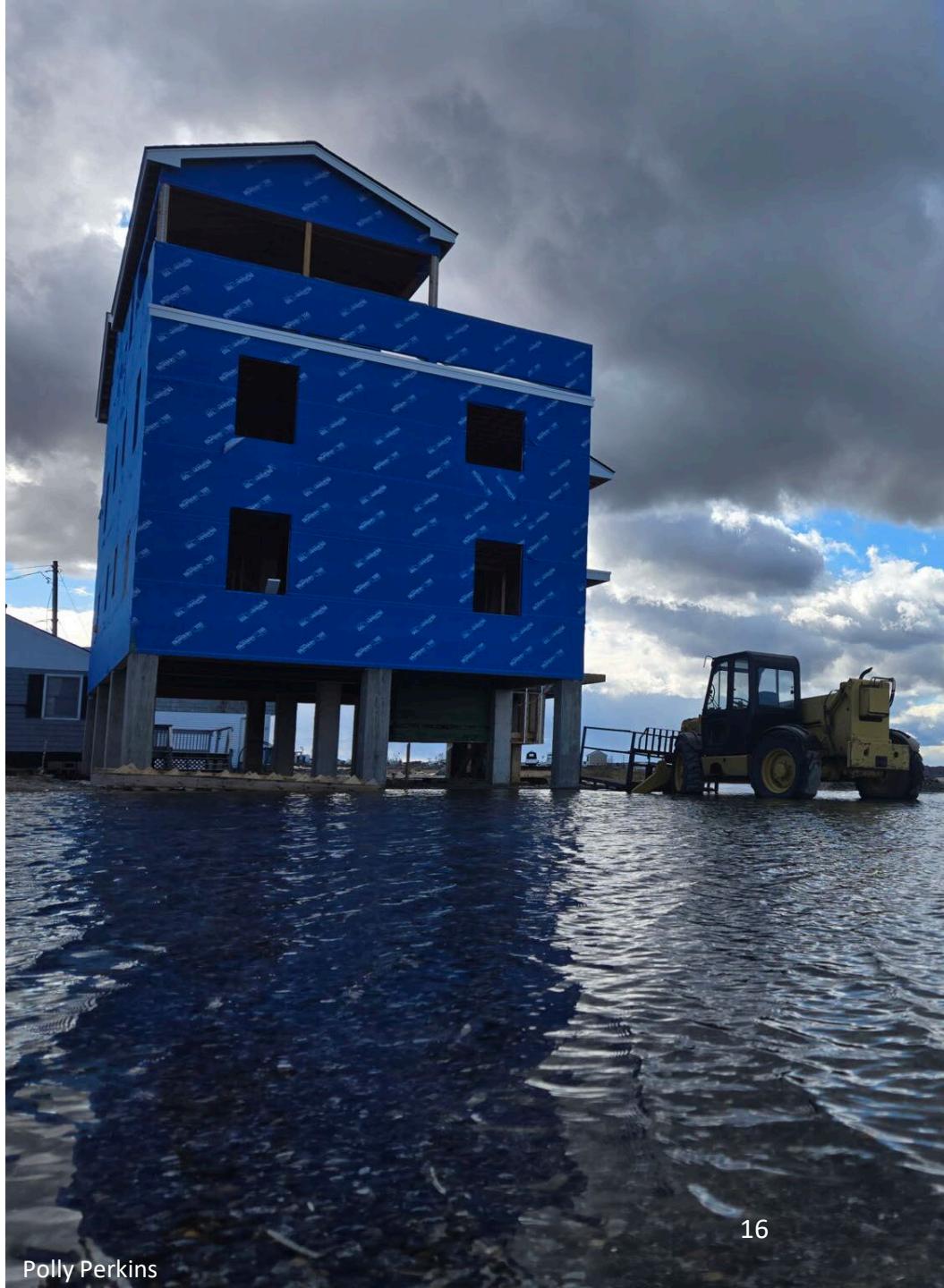
**Project Purpose:** Assist New Hampshire's 17 coastal communities with preparing for flood events to ensure all community members are represented and assisted in the post-disaster recovery process.



Erica H. Nardone

# Project Need

- Coastal communities are uniquely vulnerable to flood risk
- Local staff capacity limitations and limited resources for post-flood substantial damage and hazard mitigation grant applications
- Engagement with community-based organizations
- Large widespread flood events have not been experienced since May 2006 and April 2007



Polly Perkins

# Project Tasks and Team



Advisory Group



Regional Assessment and Stakeholder Engagement



Preparing Communities to Conduct Substantial Damage Determinations



Advancing Community Hazard Mitigation Initiatives



# Regional Assessment and Stakeholder Engagement



Regional Assessment



Stakeholder Engagement



Regional Flood Recovery Assessment and Action Plan



Coastal NH Community Network for Flood Recovery

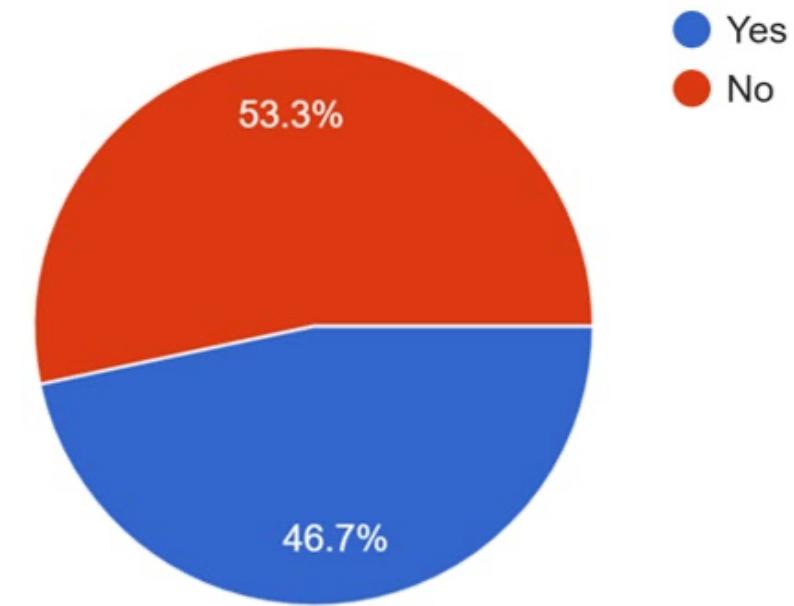


# Stakeholder Engagement

## Public Input Survey Key Take-aways:

- Have experienced flooding in the region.
- Feel somewhat prepared; want to see their communities take more action to prepare.
- Desire for more information on steps they can take to prepare.
- Key challenge during both the immediate and longer-term recovery phases: navigating the insurance and disaster assistance process.

Did you experience any issues or challenges recovering (the process of going back to “normal”) from a flood event?



# Stakeholder Interviews

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October and November 2025

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30-minute interviews with a series of questions

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71% of coastal communities interviewed

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73% of community-based organizations interviewed



# Common Themes of Interviews

## Greatest strength:

- Relationships with residents and other officials or stakeholders

## Common gaps:

- Knowing who to call for different types of support
- Ability to organize at a regional level
- Plan and physical space for temporary housing
- Isolated individuals, elderly, and low-income residents will need the most support

## Frequently-mentioned barriers or challenges:

- Limited staff capacity
- Lack of funding for infrastructure repairs
- High demand for personnel and equipment to support large-scale clean up



# Workshops Summary



## Group Discussion Plan Organize Resources, Train, and Evaluation

No county-level govt for emergency management means no “default” agency to support coordination.



## Station 1: Health, Education, Human Services, and Government Support

Lack of recovery efforts stems not from a current lack of desire for coordination, but rather from a lack of capacity.



## Station 2: Economic and Natural & Cultural Resources

Prioritize short-term recovery strategies for people; long-term strategies on the natural and built environment.



## Station 3: Infrastructure and Housing

Prioritize restoring foundational infrastructure such as communications, power, and transportation



# Regional Flood Recovery Assessment and Action Plan

General  
Overview

Assessment

Action Plan



# Coastal NH Community Network for Flood Recovery

- Long-term space for stakeholders to convene regularly to prepare for and recover from destructive flood events
- Responsible for advancing recommendations from the Regional Assessment and Action Plan



# Preparing Communities to Conduct Substantial Damage

- Substantial Improvement/Substantial Damage Management Plan Template and Guidance
- Regional Substantial Damage Training Program
- Regional Substantial Damage Team



# Hazard Mitigation Grant Initiatives

Technical assistance to 4 to complete FEMA Hazard Mitigation Assistance (HMA) grant applications

- Identify a priority mitigation project in their hazard mitigation plan
- Determine eligibility for FEMA HMA funding
- Identify potential sources of non-federal match





[www.des.nh.gov/climate-and-sustainability/resiliency-and-adaptation/coastal/prepare-project](http://www.des.nh.gov/climate-and-sustainability/resiliency-and-adaptation/coastal/prepare-project)



[Home](#) > [Climate and Sustainability](#) > [Resiliency and Adaptation](#) > [Coastal Hazards and Adaptation](#) > PREPARE Project

## PREPARE Project

*Assisting coastal communities with preparing for flood recovery.*

The Preparing for Resilient and Equitable Post-disaster And Recovery to Events (PREPARE) project assists New Hampshire's 17 coastal communities with preparing for flood events to ensure all community members are represented and assisted in the post-disaster recovery process. The project is funded by a National Oceanic and Atmospheric Administration (NOAA) grant awarded to the NHDES Coastal Program.

### Related content

[Disaster Preparedness FAQ](#)

[Flooding](#)

[Coastal Hazards and Adaptation](#)

[Resiliency and Adaptation](#)

Internet search for: “NHDES PREPARE Project”

# Reflections

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Erica H. Nardone

# Thank you

## Contact Information:

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603-559-0029



*The Flood Smart Seacoast Project and PREPARE Project were funded, in part, by NOAA's Office for Coastal Management under the Coastal Zone Management Act in conjunction with the New Hampshire Department of Environmental Services Coastal Program.*



1 Introduction

2 Jennifer Gilbert

3 Q&A

# **The Role of Codes and Standards in Supporting Safe and Resilient Communities**

Shirley Ellis, CBO

Building Official  
City of Gonzales, TX

**Wednesday, February 25 @ 12 pm ET**  
1 ASFPM CEC | .10 ICC CEU



**Thank you!**



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